

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/081890-2025>

Contract

TRIV2025-04 Out of Hours Lifeline Services

Trivallis

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081890

Procurement identifier (OCID): ocds-h6vhtk-05f39d

Published 11 December 2025, 11:48am

Scope

Reference

TRIV2025-04

Description

Trivallis manages 23 sheltered housing schemes, 2 supported housing projects and 9 supported homes, employing a team of scheme coordinators and support staff, to provide housing management and support services to our tenants.

The sheltered and supported housing schemes have door entry systems, hard wired fire alarm systems and warden call systems that link into the central control systems, along with approx. 35 dispersed alarms in the bungalows at the sheltered schemes.

Staff in our sheltered schemes largely work between the hours of 09:00 and 17:00 hours Monday to Friday, with each member of the team covering a number of schemes. Out of hours and at weekends, there is a member of staff on call to deal with any emergencies when needed, however for the wellbeing of residents an out of hours service is provided to residents in addition to Trivallis staff cover.

After a request for quotation process was undertaken, Trivallis awarded a contract to LLESIANT DELTA WELLBEING LTD for Lifeline Monitoring and Door Entry Services.

This is a below PA23 threshold contract.

Contract 1. Lifeline Monitoring and Door Entry Services

Supplier

- LLESIANT DELTA WELLBEING LTD

Contract value

- £50,057.59 excluding VAT
- £60,069.11 including VAT

Below the relevant threshold

Date signed

10 October 2025

Contract dates

- 10 October 2025 to 30 September 2027
- Possible extension to 30 September 2028

- 2 years, 11 months, 22 days

Description of possible extension:

By mutual agreement, depending on contract performance.

Main procurement category

Services

CPV classifications

- 64210000 - Telephone and data transmission services

Contract locations

- UKL - Wales

Procedure

Procedure type

Below threshold - limited competition

Supplier

LLESIANT DELTA WELLBEING LTD

- Public Procurement Organisation Number: PRJH-1719-LVVQ

Eastgate

Llanelli

SA15 3YF

United Kingdom

Email: billy.jones@deltawellbeing.org.uk

Region: UKL14 - South West Wales

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Lifeline Monitoring and Door Entry Services

Contracting authority

Trivallis

- Public Procurement Organisation Number: PYMX-8256-GLPM

Ty Pennant

Pontypridd

CF37 2SW

United Kingdom

Contact name: Procurement Team

Email: procurement@trivallis.co.uk

Website: <http://www.trivallis.co.uk>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales