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Contract

Urgent Award for Personal Health Budget Direct Payment Support Service

NHS Mid and South Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2025/S 000-081837

Procurement identifier (OCID): ocids-h6vhtk-05f37f

Published 11 December 2025, 11:07am

Section I: Contracting authority

I.1) Name and addresses

NHS Mid and South Essex Integrated Care Board

Phoenix House, Christopher Martin Road

Basildon, Essex

SS14 3HG

Contact

NHS Mid and South Essex Integrated Care Board

Email

esther.pettigrew@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

National registration number

8QE

Internet address(es)

Main address

www.midandsouthessex.ics.nhs.uk

Buyer's address

<https://attain.ukp.app.jaggaer.com>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent Award for Personal Health Budget Direct Payment Support Service

Reference number

ACE-0853-2025-MSE

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

There is a need for an urgent award of contracts for Personal Health Budget Direct Payment Support Service to provide a Payroll and Managed Accounts Service to all individuals and their representatives/carers referred by the ICB or its partners and providers covering all aspects of receiving and managing a Personal Health Budget. A Managed Account is where all an individual's Direct Health Payment is paid to the Managed Account Service Provider who fulfills the function of processing invoices and making payments on behalf of an individual and according to the individual's support plan. This is for a period of 12 months from the 13th November 2025 to the 12th November 2026 as there is no time as the current incumbent provider has gone into administration unexpectedly, leaving no time to use a more detailed process to procure another provider, as patients care and safety needs to be protected by securing an immediate stand in provider. Attain have advised that an urgent award would be appropriate for a short-term agreement. The incumbent provider has become insolvent, leaving 19 patients without a package of care, there is an urgent need to protect the health of these patients. The reason for the urgency was not foreseeable by and is not attributable to the relevant authority and delaying the award to conduct a full application of the PA23 would be likely to pose a risk to patient or public safety. Patients will be at risk of not having their care supported if their personal health budgets are not managed effectively and this could result in withdrawal of care packages, without notice

The reason for the urgency was not foreseeable by and is not attributable to the relevant authority and delaying the award to conduct a full application of the PA23 would be likely to pose a risk to patient or public safety.

NHS Contract for the provision of services recommended for use.

The current contract with the incumbent expired on 12th November 2025 and the proposed contract value is £18,388.00 (Involves fixed and variable costs. £18,388 calculated based on activity to date)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £18,388

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Mid and South Essex Health Economy

II.2.4) Description of the procurement

The Contracting Authority NHS Mid and South Essex Integrated Care Board has awarded an Urgent one year contract to Purple Direct Payment Support Service Trading name of Purple Zest Limited.

The contract commenced on 13th November 2025 and will expire on the 12th November 2026 with an estimated aggregate contract value of £18388.00.

Decision makers are: NHS Mid and South Essex ICB Executive Team

No conflicts of interest have been identified

II.2.5) Award criteria

Quality criterion - Name: No realistic alternative provider / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This urgent contract has been awarded under Schedule 5 – Extreme and Unavoidable Urgency as the incumbent provider has become insolvent leaving 19 patients at risk of care breakdown, there is an urgent need to protect the health and care support in place for these patients. The reason for the urgency was not foreseeable by, and is not attributable to, the relevant authority and delaying the award to conduct a full application of the PA23 would be likely to pose a risk to patient or public safety.

Decision makers are: - Finance and Investment Committee and Main ICB Board.

Conflicts of interest identified among committee: [0], None Declared. The non-conflicted members have assessed the nature and risk of this conflict, and have decided which steps to take to avoid or manage it. Recused from that agenda item where the conflict existed. COI is managed using the ICB COI process along with NHSE COI guidance and the PSR Regulation 21 and guidance.

Contract value is £18,388.00 for a period of 12 months.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Personal Health Budget Direct Payment Support Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 November 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Purple Direct Payment Support Service Trading name of Purple Zest Limited

4th Floor, Parkview, 82 Oxford Road,

Uxbridge, England,

UB8 1UX

Country

United Kingdom

NUTS code

- UKI - London

National registration number

11421082

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £18,388

Section VI. Complementary information

VI.3) Additional information

This is a Urgent award of a contract for the Provision of Personal Health Budget Direct Payment Support Service using Schedule 5 - Extreme and Unavoidable Urgency .

Decision makers are: Finance and Investment Committee and ICB Main Board.

Conflicts of interest identified among committee: [0], None Declared. The non-conflicted members have assessed the nature and risk of this conflict and have decided which steps to take to avoid or manage it. Recused from that agenda item where the conflict existed. COI is managed using the ICB COI process along with NHSE COI guidance and the PSR Regulation 21 and guidance.

Contract value is £18,388 .00 for a period of 12 months with no option to extend.

VI.4) Procedures for review

VI.4.1) Review body

The Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom