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Award

People Advisory Support

STUDENT LOANS COMPANY

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081727

Procurement identifier (OCID): ocds-h6vhtk-05f341 ([view related notices](#))

Published 10 December 2025, 10:55pm

Scope

Reference

2025-TR-0142

Description

Subscription to a supplier offering services with research and advisory capacity that offer insights, advice and tools to achieve mission-critical priorities and help build successful organisations.

Key requirements are :

- Develop the skills and capabilities in HR Leadership to meet the future needs of the business.
- Increase the capability of People SMT, introduce best practices and an ethos of continuous improvement.
- SLC Wide Target Operating Model Review.

We are seeking an ongoing advisory relationship and access to research covering the human resources sector to optimise delivery of our 3-year SLC people strategy and people aspects of the SLC wide 3 year transformation programme. Specifically, we are looking for:-

- HR best practice, advisory support and HR tools, templates, maturity assessments and benchmarking data to accelerate success and mitigate against risk of mistakes.
 - Expert advice on leading the people and culture transformation is required to embed the new Target Operating Model and enable SLC's digital and strategic ambitions.
 - Build capabilities within the people Directorate to ensure success of transformation and delivery of organisational objectives
 - Provide unbiased, peer-informed insights and practical tools that simplify complexity, accelerate decision-making, and reduce risk.
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Contract 1. People Advisory Support

Supplier

- Gartner UK Limited

Contract value

- £258,800 excluding VAT
- £310,560 including VAT

Above the relevant threshold

Earliest date the contract will be signed

1 January 2026

Contract dates (estimated)

- 1 January 2026 to 31 December 2027
- 2 years

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Variations are available under the contract but will not exceed 50% as per Procurement regulations.

CPV classifications

- 73110000 - Research services

Contract locations

- UK - United Kingdom
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Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Concession

Direct award justification

Single supplier - technical reasons

The process was undertaken via the CCS G-Cloud 14 Framework (Rm1557.14) Which was established through a compliant competitive procedure. The required services fall within the scope which were undertaken through objective filtering and evaluation of eligible suppliers on the digital marketplace. Two suppliers were then approached where it was realised that only one met the full specification of our requirements in terms of HR/People support.

Supplier

Gartner UK Limited

- Companies House: 02266016

Tamesis, The Glanty

EGHAM

TW20 9AH

United Kingdom

Email: Jessica.Wilson@gartner.com

Region: UKJ25 - West Surrey

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. People Advisory Support

Contracting authority

STUDENT LOANS COMPANY

- Companies House: 02401034
- Public Procurement Organisation Number: PMXL-3278-BCWT

Memphis Building Lingfield Point

Darlington

DL1 1RW

United Kingdom

Email: stuart_turnergla@slc.co.uk

Region: UKC13 - Darlington

Organisation type: Public authority - central government