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Contract

NHS Notify Printed Communications and Related Services

Crown Commercial Service

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081617

Procurement identifier (OCID): ocds-h6vhtk-04f8da ([view related notices](#))

Published 10 December 2025, 3:40pm

Scope

Reference

RM6389

Description

This framework is for the provision of printed communications and related services. It is a UK wide agreement available to all public sector organisations with NHS Notify requirements.

The agreement includes multiple routes to market (Award without competition, Competitive flexible procedure).

The framework gives the buyers access to direct mail print suppliers, envelope and leaflet production, postal services, accessible formats, pre-production services and alternative printing formats to improve accessibility.

Commercial tool

Establishes a framework

Framework

Maximum percentage fee charged to suppliers

1%

Framework operation description

Refer to Framework Schedule 7 (Call-off Procedure) for details of the competitive selection processes for the award of contracts under this framework. In the event that there is a challenge to the Competition and such a challenge is confined to any one particular Lot, the Authority reserves the right to the extent that it is lawful to do so, to conclude a Framework Contract with the successful Suppliers in respect of the Lot(s) that has (have) not been so challenged." and this should go in the lot descriptions the rest is covered in the ITT. The Authority also reserves the right to extend Lots by varying durations.

Award method when using the framework

With competition

Contracting authorities that may use the framework

Please refer to the attachment RM6389 NHS Notify Printed Communications and Related Services - Customer List.

Contract 1. NHS Notify Printed Communications and Related Services

Suppliers (6)

- CDS PRINT SERVICES LTD
- MBA GROUP LIMITED
- PARAGON CUSTOMER COMMUNICATIONS (LONDON) LIMITED
- PSL PRINT MANAGEMENT LTD
- SYNERTEC LIMITED
- XEROX (UK) LIMITED

Contract value

- £1,200,000,000 excluding VAT
- £1,440,000,000 including VAT

Above the relevant threshold

Date signed

23 October 2025

Contract dates

- 23 October 2025 to 22 January 2030

- 4 years, 3 months

Main procurement category

Services

CPV classifications

- 79800000 - Printing and related services

Contract locations

- UK - United Kingdom
- GG - Guernsey
- JE - Jersey
- IM - Isle of Man

Signed contract documents

[RM6389 NHS Notify - Transparency Covering Letter v1.0.docx](#)

[RM6389 NHS Notify - Transparency agenda - How CCS approaches redaction v1.0.docx](#)

[Joint Schedules-20251126T131628Z-1-001.zip](#)

[Framework Schedules-20251126T131625Z-1-001.zip](#)

[Call Off Schedules-20251126T131530Z-1-001.zip](#)

[Framework Award Form v1.0.docx](#)

[CCS General Terms v1.0.docx](#)

[RM6389 NHS Notify Printed Communications and Related Services - Customer List.pdf](#)

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Suppliers

CDS PRINT SERVICES LTD

- Companies House: 15424066

Riverside House

Leeds

LS11 5AS

United Kingdom

Email: bids@cds-print.co.uk

Region: UKE42 - Leeds

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NHS Notify Printed Communications and Related Services

MBA GROUP LIMITED

- Companies House: 02343859

MBA House, Garman Road

London

N17 0HW

United Kingdom

Email: bidlibrary@mba-group.com

Region: UKI43 - Haringey and Islington

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NHS Notify Printed Communications and Related Services

PARAGON CUSTOMER COMMUNICATIONS (LONDON) LIMITED

- Companies House: 02788181

Lower Ground Floor, Park House, 16/18

London

EC2M 7EB

United Kingdom

Email: tenders@paragon-cc.co.uk

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NHS Notify Printed Communications and Related Services

PSL PRINT MANAGEMENT LTD

- Companies House: 02084294

Unit A59, Longridge Road,

Preston

PR2 5ND

United Kingdom

Email: tenders@pslprint.co.uk

Region: UKD45 - Mid Lancashire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NHS Notify Printed Communications and Related Services

SYNERTEC LIMITED

- Companies House: 03717583

2 Castle Road

Wellington

TA21 9JQ

United Kingdom

Email: corporate-support@synertec.co.uk

Region: UKK23 - Somerset

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NHS Notify Printed Communications and Related Services

XEROX (UK) LIMITED

- Companies House: 00330754

Building 4 Uxbridge Business Park

Uxbridge

UB8 1DH

United Kingdom

Email: uxb.bidteam@xerox.com

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NHS Notify Printed Communications and Related Services

Contracting authority

Crown Commercial Service

- Public Procurement Organisation Number: PBZB-4962-TVLR

9th Floor, The Capital, Old Hall Street

Liverpool

L3 9PP

United Kingdom

Telephone: +44 3454102222

Email: supplier@crowncommercial.gov.uk

Website: <https://www.gov.uk/ccs>

Region: UKD72 - Liverpool

Organisation type: Public authority - central government