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Contract

Debt Collection Services

Cardiff University

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081540

Procurement identifier (OCID): ocds-h6vhtk-05f2d5

Published 10 December 2025, 2:18pm

Scope

Reference

CU.2067.TH

Description

A Supplier is required to provide debt collection services. The debts owed to the University typically cover 2 core streams:

- 1) Tuition Debt
- 2) Campus Services Debt

The Supplier will provide debt collection services for both streams and this could be in the UK, the EU or the Rest of the World

Contract 1. Debt Recovery Services

Supplier

- STA International

Contract value

- £106,460 excluding VAT
- £127,752 including VAT

Below the relevant threshold

Date signed

8 December 2025

Contract dates

- 5 January 2026 to 4 January 2029
- Possible extension to 4 January 2030
- 4 years

Description of possible extension:

Optional Extension

Main procurement category

Services

CPV classifications

- 66171000 - Financial consultancy services

Contract locations

- UKL22 - Cardiff and Vale of Glamorgan

Procedure

Procedure type

Below threshold - limited competition

Supplier

STA International

- Public Procurement Organisation Number: PYBB-7966-MTXN

The Drying Loft, Turkey Mill Business Park, Ashford Road

Maidstone

ME14 5PP

United Kingdom

Email: Samantha.Holmes@staonline.com

Region: UKJ45 - Mid Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Debt Recovery Services

Contracting authority

Cardiff University

- Public Procurement Organisation Number: PHVT-4343-HWYR

Procurement Services

Cardiff

CF24 4HQ

United Kingdom

Email: halea3@cardiff.ac.uk

Website: <http://www.cardiff.ac.uk/business/why-work-with-us/for-suppliers>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales