

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/081540-2025>

Contract

## Debt Collection Services

Cardiff University

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081540

Procurement identifier (OCID): ocds-h6vhtk-05f2d5

Published 10 December 2025, 2:18pm

## Scope

## Reference

CU.2067.TH

## Description

A Supplier is required to provide debt collection services. The debts owed to the University typically cover 2 core streams:

- 1) Tuition Debt
- 2) Campus Services Debt

The Supplier will provide debt collection services for both streams and this could be in the UK, the EU or the Rest of the World

---

## **Contract 1. Debt Recovery Services**

### **Supplier**

- STA International

### **Contract value**

- £106,460 excluding VAT
- £127,752 including VAT

Below the relevant threshold

### **Date signed**

8 December 2025

### **Contract dates**

- 5 January 2026 to 4 January 2029
- Possible extension to 4 January 2030
- 4 years

Description of possible extension:

Optional Extension

## **Main procurement category**

Services

## **CPV classifications**

- 66171000 - Financial consultancy services

## **Contract locations**

- UKL22 - Cardiff and Vale of Glamorgan

---

## **Procedure**

### **Procedure type**

Below threshold - limited competition

---

## **Supplier**

### **STA International**

- Public Procurement Organisation Number: PYBB-7966-MTXN

The Drying Loft, Turkey Mill Business Park, Ashford Road

Maidstone

ME14 5PP

United Kingdom

Email: [Samantha.Holmes@staonline.com](mailto:Samantha.Holmes@staonline.com)

Region: UKJ45 - Mid Kent

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Debt Recovery Services

---

## Contracting authority

### **Cardiff University**

- Public Procurement Organisation Number: PHVT-4343-HWYR

Procurement Services

Cardiff

CF24 4HQ

United Kingdom

Email: [halea3@cardiff.ac.uk](mailto:halea3@cardiff.ac.uk)

Website: <http://www.cardiff.ac.uk/business/why-work-with-us/for-suppliers>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Devolved regulations that apply: Wales