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Contract

Crossing the Border - Service integrator

Home Office

F03: Contract award notice

Notice identifier: 2025/S 000-081522

Procurement identifier (OCID): ocds-h6vhtk-04acff

Published 10 December 2025, 2:01pm

Section I: Contracting authority

I.1) Name and addresses

Home Office

2 Marsham Street

London

Email

crossingtheborder2024procurement@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Crossing the Border - Service integrator

II.1.2) Main CPV code

- 72227000 - Software integration consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Crossing the Border (CtB) is the steady state services and products which controls the flow of people and services across the borders. This is done principally via the Primary Control Points, mediated by a Border Force officer, or via an e-gate indirectly supervised by an officer. Information from ports is processed by a central collection of systems, hosted in the cloud and on premise. These systems are built on top of a number of infrastructure platforms, leveraging a hybrid cloud model.

The central systems support 24 hours a day 365 days a year operations, requiring high degrees of resilience and availability. The existing applications run on diverse technological stacks and have been delivered over a 3-year programme and are expected to evolve over the next 5 years in line with government policy and operational need. The system is critical national infrastructure, incorporating official and secret data sets and related processes.

The Supplier will be responsible for transition and transformation leadership for CtB and the Digital, Data and Technology ("DDaT") directorate providing programme delivery, management, governance, and assurance across digital delivery in the CtB DDaT programme. This document sets out the requirements for a Supplier to deliver transition and transformation leadership services for a minimum of 4 years from the start of the Contract with a possible 1 year extension option under the CCS Technology Services 3 framework RM6100. It has been split into core requirements specific to the CtB DDaT outcomes within MBTP and general requirements which apply to all product families across DDaT. These materials are based upon stakeholder consultation, analysis of the current organisational position and the strategic direction of travel, all of which have informed the view of services required.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £18,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72232000 - Development of transaction processing and custom software
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Requirements are listed within the published contract.

Procurement was let via CCS Technology Services 3 Lot 5.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 50%

Cost criterion - Name: Price / Weighting: 40%

Cost criterion - Name: Social Value / Weighting: 10%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-033429](#)

Section V. Award of contract

Title

Crossing the Border - Service Integrator

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

14 November 2025

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

KPMG LLP

15 Canada Square

London

E14 5GL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £18,500,000

Total value of the contract/lot: £18,500,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

London

Country

United Kingdom