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Planning

Kent & Medway Crisis Houses Market

NHS Kent and Medway Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2025/S 000-081509

Procurement identifier (OCID): ocids-h6vhtk-05f2c5

Published 10 December 2025, 1:46pm

Section I: Contracting authority

I.1) Name and addresses

NHS Kent and Medway Integrated Care Board

2nd floor Gail House Lower Stone Street

Maidstone

ME15 6NB

Contact

William Clark

Email

william.clark7@nhs.net

Country

United Kingdom

Region code

UKJ41 - Medway

Internet address(es)

Main address

<https://www.kentandmedway.icb.nhs.uk/>

Buyer's address

<https://www.kentandmedway.icb.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Kent & Medway Crisis Houses Market

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This advert is for market engagement only

NHS Kent and Medway Integrated Care Board intends to undertake a procurement process for the provision of two Crisis Recovery Houses, located in Medway and Thanet. The Crisis Recovery Houses will offer a safe, therapeutic environment for individuals experiencing a mental health or psychological crisis. These services provide a community-based alternative to statutory clinical provision wherever appropriate, and work in partnership with health and social care teams to deliver a blended model of psychosocial support.

II.1.5) Estimated total value

Value excluding VAT: £2,750,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

This advert is for market engagement only

NHS Kent and Medway Integrated Care Board intends to undertake a procurement process for the provision of two Crisis Recovery Houses, located in Medway and Thanet. The Crisis Recovery Houses will offer a safe, therapeutic environment for individuals experiencing a mental health or psychological crisis. These services provide a community-based alternative to statutory clinical provision wherever appropriate, and work in partnership with health and social care teams to deliver a blended model of psychosocial support.

The contract duration is expected to be 3 years with up to a 2-year extension option.

The indicative total contract value (over 5 years) against anticipated activity trajectories is expected to be approximately £2,750,000.

The commissioner has published this Prior Information Notice to support pre-market

engagement only at this stage.

The objective of this engagement is to help the commissioner finalise the financial model, service model and procurement strategy.

Providers are invited to attend a virtual market engagement event which will focus on the service specification/requirements, financial model and an overview of the procurement process. The event is scheduled for 8th January 2026. Further event details will be communicated to registered providers.

Providers are asked to complete a short questionnaire as part of the registration process.

The service that this Prior Information Notice (PIN) relates is within scope of the Provider Selection Regime (PSR). The Commissioner(s) and AGCSU are bound only by the HealthCare Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply. The Commissioner does not bind itself to commencing or running any public procurement procedure further to, or as a result of, this market engagement. Any subsequent procurement, if undertaken, will be commenced by way of a separate call for competition via a relevant notice published in Find a Tender. Any and all information/documents are draft and subject to change.

II.2.14) Additional information

To register to attend the event and access further details please go to the following <https://health-family.force.com/s/Welcome>, register on the system as appropriate and access project reference C405480 Kent & Medway Crisis Houses Market Engagement and complete the short questionnaire to register your attendance.

Please register by 5pm on 05.01.2026

II.3) Estimated date of publication of contract notice

16 February 2026

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No