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Tender

NENC039 Safe Haven Support Service Northumberland and North Tyneside - NHS North East and North Cumbria Integrated Care Board

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081363

Procurement identifier (OCID): ocds-h6vhtk-0598d1 ([view related notices](#))

Published 10 December 2025, 10:47am

Scope

Reference

NENC039

Description

NHS North East and North Cumbria Integrated Care Board (the Contracting Authority), are undertaking a procurement to commission Safe Haven Support Service Northumberland and North Tyneside under NHS Standard Contract 25/26 within the Northumberland and North Tyneside areas.

The contract term is for an initial period of 4 years commencing on 01 July 2026, with an option to extend for a further 12 months at the discretion of the Contracting Authority and subject to satisfactory contractual and financial performance.

The closing date for submission of tenders is by 12 noon 21 January 2026.

Additional information

Firstly, the "Transfer of Undertakings (Protection of Employment) Regulations 2006" as amended by the "Collective Redundancies and Transfer of Undertaking (Protection of Employment) (Amendment) Regulation 2014" (TUPE) may apply to this contract. However, Bidders are advised to obtain their own legal advice and carry out due diligence including the New Fair Deal non-statutory policy setting out how pensions issues are to be dealt with when staff are compulsorily transferred from the public sector to independent providers delivering public services.]

The ICB is utilising an electronic tendering tool to manage this procurement and communicate with potential bidders. Accordingly, there will be no hard copy documents issued to potential bidders and all communications with the ICB, including bid submissions, will be conducted via the Atamis portal at: <https://health-family.force.com/s/Welcome>. It is free to register on the portal and it can be accessed at any time of day providing you have a working internet connection. Should bidders have any queries, or are having problems registering on the portal; they should contact the Atamis helpdesk via:

Support-health@Atamis.co.uk or phone number 02922 809277

The helpdesk is open Monday - Friday between 08.00 am - 06.00 pm

Tender documentation will be available on the e-tendering site from 10 October 2025

Legal, economic, financial, and technical information

Conditions for participation

Objective rules and criteria for participation

Under the Public Services (Social Value) Act 2012, Contracting Authorities must consider:

- (a) How what is proposed to be procured might improve the economic, social, and environmental well-being of the area where they exercise their functions; and
- (b) How, in conducting the process of procurement, they might act with a view to securing that improvement. Accordingly, the subject matter of the contract has been scoped to take into account the priorities of the Contracting Authority relating to "economic, social, and environmental well-being".

The Central Digital Platform (CDP) is an online resource incorporating Find a Tender Service (FTS) which will make it easier for suppliers to find and bid for contract opportunities. It is the place where all the regulated public procurement notices are

published and supplier information is stored and updated for inclusion within bid opportunities. To take part in this bid opportunity you will need to register on FTS. It is the supplier's responsibility to ensure that the data they are sharing is accurate. This will include the need to complete basic information on the supplier information, declare it is correct and generate a share code or download a file of their information. The supplier will need to submit this share code or file in the way that was determined by the buyer in the tender notice or tender documents. If you have previously registered on Find a Tender Service you will need to re-register and enter your organisation information at <https://www.gov.uk/find-tender>.

Suppliers will always need to complete their bids in the form and manner required by the contracting authority.

A single stage competitive tendering procedure in accordance with both Section 20 and Section 9 (Light Touch Services) of the Procurement Act 2023 will be followed for this above threshold Light Touch Service procurement.

Total value (estimated)

- £3,617,500 excluding VAT
- £3,617,500 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2030
- Possible extension to 30 June 2031
- 5 years

Description of possible extension:

option to extend for a further 12 months, subject to satisfactory financial and contractual performance and at the discretion of the Contracting Authority.

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services

Contract locations

- UKC2 - Northumberland and Tyne and Wear

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

7 January 2026, 12:00pm

Tender submission deadline

21 January 2026, 12:00pm

Submission address and any special instructions

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Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

26 March 2026

Award criteria

Name	Description	Type
Non financial criteria (Quality)	Price is not the only award criterion and all criteria are stated only in the procurement documents	Quality

Weighting description

Price is not the only award criterion and all criteria are stated only in the procurement documents

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

NHS NORTH EAST AND NORTH CUMBRIA INTEGRATED CARE BOARD

- NHS Organisation Data Service: QHM
- Public Procurement Organisation Number: PMYZ-6944-BYLH

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Sunderland

SR5 3XB

United Kingdom

Email: nencicb.procurement@nhs.net

Region: UKC23 - Sunderland

Organisation type: Public authority - central government