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Contract

Manage Engine ServiceDesk Plus Cloud Licences

NHS England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081321

Procurement identifier (OCID): ocds-h6vhtk-05f26f

Published 10 December 2025, 9:46am

Scope

Reference

C402368

Description

Reprocurement of Manage Engine ServiceDesk Plus Cloud Licences

Contract 1. Manage Engine ServiceDesk Plus Cloud Licences

Supplier

- [Phoenix Software Limited](#)

Contract value

- £21,758.64 excluding VAT
- £26,110.37 including VAT

Below the relevant threshold

Date signed

17 November 2025

Contract dates

- 19 November 2025 to 18 November 2026
- 1 year

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems
-

Procedure

Procedure type

Below threshold - limited competition

Supplier

Phoenix Software Limited

Blenheim House York Road Pocklington

York

YO42 1NS

United Kingdom

Email: england.commercialqueries@nhs.net

Region: UKE12 - East Riding of Yorkshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Manage Engine ServiceDesk Plus Cloud Licences

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Email: england.commercialqueries@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government