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Tender

Water and Wastewater Services for Rossendale Borough Council Sites

Rossendale Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081317

Procurement identifier (OCID): ocds-h6vhtk-05f26c ([view related notices](#))

Published 10 December 2025, 9:37am

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Scope

Reference

PR0018

Description

Rossendale Borough Council is seeking tenders for the provision of retail water and wastewater services under a fixed pricing agreement for a period of three years. The contract covers multiple Council sites listed in the ITT schedules, with estimated annual consumption provided for reference. Services include consolidated monthly billing by direct debit, account management support (including online portals and bill checking), and compliance with all Council policies and statutory requirements. The successful contractor must provide adequate insurance and agree to all terms and conditions set out in the ITT, including commitments on social value, modern slavery, ethical conduct, and data protection. Estimated total contract value is £250,000 to £300,000 excluding VAT over the three-year term.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 February 2026 to 31 January 2029
- 3 years

Main procurement category

Services

CPV classifications

- 65100000 - Water distribution and related services
- 90400000 - Sewage services

Contract locations

- UKD - North West (England)

Participation

Legal and financial capacity conditions of participation

Tenderers must demonstrate financial stability and capacity to deliver the contract. Evidence may include recent financial statements or credit checks. The Council does not require audited accounts or insurance cover prior to contract award; however, the successful supplier must provide proof of adequate public liability insurance before contract commencement.

Technical ability conditions of participation

Tenderers must demonstrate technical capability to provide water and wastewater services across multiple sites. This includes experience in account management, consolidated billing, and compliance with regulatory standards. Equivalent qualifications, certifications, or industry standards will be accepted where appropriate.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 January 2026, 12:00pm

Tender submission deadline

9 January 2026, 12:00pm

Submission address and any special instructions

Tenders must be submitted electronically by email to tenders@rossendalebc.gov.uk no later than 12:00 noon on 7 January 2026. Documents must be attached in PDF or equivalent format; links to file hosting sites will not be accepted. No paper tenders will be accepted. Please ensure all required schedules and forms are completed and included as per the ITT checklist.

Tenders may be submitted electronically

No

Languages that may be used for submission

English

Award decision date (estimated)

16 January 2026

Award criteria

Name	Description	Type	Weighting
Price	Price will be scored using the formula: Price Score = (Lowest Tendered Price ÷ Tenderer's Price) × Maximum Price Points The lowest compliant bid receives full points; others are scored proportionally.	Price	60%

Name	Description	Type	Weighting
Customer Services & Account Management	Assessment of account management approach, including responsiveness, online portals, billing support, and customer service standards.	Quality	20%
Finance, Legal & Procurement Compliance	Evaluation of compliance with RBC Terms & Conditions, data protection, ethical conduct, and risk management processes.	Quality	10%
Social Value	Contribution to social, economic, and environmental objectives in line with RBC's Social Value policy.	Quality	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Justification for not publishing a preliminary market engagement notice

Rossendale Borough Council engaged with framework providers and requested a renewal quote from the incumbent supplier to assess market options. Following this engagement, the Council decided to proceed with an open tender to ensure transparency and competition.

Documents

Associated tender documents

[ITT Documents to Issue.zip](#)

Contracting authority

Rossendale Borough Council

- Public Procurement Organisation Number: PTNM-4478-CMGT

Futures Park

Bacup

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United Kingdom

Email: kevinfentonclough@rossendalebc.gov.uk

Website: <https://www.rossendale.gov.uk/>

Region: UKD46 - East Lancashire

Organisation type: Public authority - sub-central government