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Award

Transparency Notice - ASB Officers

NETWORK RAIL INFRASTRUCTURE LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081316

Procurement identifier (OCID): ocds-h6vhtk-05f26b

Published 10 December 2025, 9:37am

Scope

Description

The requirements is for the services of specialised Intervention Officers at Birmingham New Street Station, to address anti-social behaviour (ASB) through the enforcement powers delegated by the ASB Act. These officers enhance passenger safety and improve the overall environment of one of the UK's busiest transport hubs.

The officers address ASB using enforcement powers that are delegated solely to local authorities and police.

The contract covers the entire New Street Station site, where officers patrol, engage with the public, deter ASB, and utilise enforcement powers as needed. Officers will be on duty from 6 am to 12 am, Monday to Saturday. Officers are trained in personal safety, administering Naloxone, and awareness of modern slavery and county lines.

Contract 1

Supplier

- Birmingham City Council

Contract value

- £1,400,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

31 December 2025

Contract dates (estimated)

- 1 January 2026 to 31 December 2026
- 1 year

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

Additional options for Year 3 & 4

CPV classifications

- 75241000 - Public security services

Contract locations

- UK - United Kingdom

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - intellectual property or exclusive rights

It is only Birmingham City Council that have the competencies to provide the services

Supplier

Birmingham City Council

- Public Procurement Organisation Number: PCJJ-4826-QMLZ

Council House, Victoria Square,

Birmingham

B1 1BB

United Kingdom

Email: Mohammed.Y.Khan@birmingham.gov.uk

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

NETWORK RAIL INFRASTRUCTURE LIMITED

- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Contact name: Joanna Reece

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Website: <https://www.networkrail.co.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government