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Contract

Guide Communicator Service for Deafblind

NHS Greater Glasgow and Clyde

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2025/S 000-081300

Procurement identifier (OCID): ocids-h6vhtk-055732

Published 10 December 2025, 8:58am

Section I: Contracting authority

I.1) Name and addresses

NHS Greater Glasgow and Clyde

Procurement Department, Glasgow Royal Infirmary, 84 Castle Street

Glasgow

G4 0SF

Email

Claire.Quinn5@nhs.scot

Telephone

+44 1412013649

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.nhsggc.scot/about-us/procurement/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10722

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Guide Communicator Service for Deafblind

Reference number

GGC0998

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Greater Glasgow and Clyde (NHSGGC) is seeking an organisation to provide specialist support services to individuals with a dual sensory impairment (those who have both hearing and sight loss). The goal of the service is to enable individuals to access health service provision interventions more effectively, helping to remove communication and accessibility barriers.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000

II.2) Description

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKM82 - Glasgow City

II.2.4) Description of the procurement

The commissioned service will provide high-quality, specialist support for individuals with dual sensory impairment to ensure equitable access to NHS services and health interventions.

The supplier will provide specialist communication and guiding support to deafblind individuals, enabling access to healthcare services and the completion of daily living tasks.

The supplier will provide and facilitate access to health improvement activities tailored for deafblind individuals. These activities are designed to enhance health literacy, encourage healthy behaviours, and support long-term well-being

The service will offer a transcription facility converting written patient information from English to Braille, upon request. This ensures patients who are blind or deafblind can independently access their healthcare information.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Following the publication of a Prior Information Notice (PIN) inviting suppliers to express interest in a potential tender opportunity, interested suppliers were asked to review additional service requirements, during this time, it became clear that only one supplier is capable of delivering the full scope of the required service.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-077014](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 December 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

V.2.3) Name and address of the contractor

Deafblind Scotland

1 Neasham Drive, Kirkintilloch

Glasgow

G66 3FA

Telephone

+44 1417776111

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:818120)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G5 9DA

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>