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Tender

IP Telephony Contract Renewal

Northumbria Healthcare Facilities Management

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081298

Procurement identifier (OCID): ocids-h6vhtk-05f25c

Published 10 December 2025, 8:52am

Scope

Reference

C406225

Description

Renewal of Northumbria Healthcare IP Telephony Contract

Total value (estimated)

- £750,000 excluding VAT
- £900,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 30 April 2026 to 29 April 2029
- Possible extension to 29 April 2031
- 5 years

Description of possible extension:

2 x 12 Month extensions

Main procurement category

Services

CPV classifications

- 64000000 - Postal and telecommunications services

Submission

Enquiry deadline

12 January 2026, 12:00pm

Tender submission deadline

16 January 2026, 12:00pm

Submission address and any special instructions

<https://atamis-1928.my.site.com/ProSpend>.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 December 2031

Award criteria

Name	Description	Type	Weighting
Quality & Price	Quality and Price	Quality	100.00%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Northumbria Healthcare Facilities Management

- Public Procurement Organisation Number: PLMV-4859-MQXP

Northumbria House, Unit 7 & 8 Silver Fox Way, Cobalt Business Park

North Shields

NE27 0QJ

United Kingdom

Contact name: Paul Greenwood

Email: paul.greenwood@nhct.nhs.uk

Website: <https://www.northumbria.nhs.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - central government