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Award

Provision of Security Services to CUL

Coventry University

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081155

Procurement identifier (OCID): ocds-h6vhtk-05f209

Published 9 December 2025, 4:00pm

Scope

Reference

PA-FRAM-1791-25-SB

Description

Coventry University London intends to enter into a contract for the provision of security services at University House and adjacent locations within the Devonshire Square estate. The services will be delivered by SmartSec, who have been appointed as the sole provider of estate-wide security services following a competitive procurement exercise carried out by the estate's management company.

SmartSec will assume full responsibility for operating the estate's integrated security infrastructure, including centralised CCTV monitoring, control room operations, access control systems, and coordinated physical patrols. In light of this arrangement, Coventry University London requires its own security provision to be fully aligned with the wider estate operations, in order to ensure seamless and uninterrupted service delivery.

SmartSec is the only supplier with the necessary access rights, infrastructure integration, and estate-wide operational control to deliver these services without duplication of

resources or fragmentation of responsibilities. Any alternative arrangement would require the creation of parallel systems and facilities, leading to inefficiency, increased cost, and unnecessary complexity, while also introducing risk to both operational performance and emergency response times.

The decision to award the contract directly is based on the need to ensure interoperability with existing estate-wide systems and to maintain continuity of service within a complex and tightly integrated security environment. SmartSec's presence on site, their operational readiness, and their authorised access to all relevant estate systems and premises make them uniquely positioned to deliver these services in a way that ensures consistency, safety, and effective coordination.

This direct award represents a proportionate and justified procurement route that supports operational requirements and ensures the university's security provision is fully integrated with the wider estate's arrangements.

Contract 1

Supplier

- SMART SEC SOLUTIONS LTD

Contract value

- £1,279,357.30 excluding VAT
- £1,535,228.76 including VAT

Above the relevant threshold

Earliest date the contract will be signed

2 January 2026

Contract dates (estimated)

- 5 January 2026 to 4 January 2030
- 4 years

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Contract locations

- UKI - London

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

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Supplier

SMART SEC SOLUTIONS LTD

- Companies House: 07036995
- Public Procurement Organisation Number: PCDP-4488-LVZP

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Barnet

EN5 4HZ

United Kingdom

Email: sales@smartsecsolutions.com

Website: <https://www.smartsecsolutions.com/>

Region: UKI71 - Barnet

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Coventry University

- Public Procurement Organisation Number: PMMH-2339-NMGH

Priory Street

Coventry

CV1 5FB

United Kingdom

Email: Procurement@coventry.ac.uk

Website: <http://www.coventry.ac.uk>

Region: UKG33 - Coventry

Organisation type: Public authority - sub-central government