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Tender

Disability 'Open' Framework for Specialist Residential and Supported Living Services

Neath Port Talbot County Borough Council
City & County of Swansea
Swansea Bay University Health Board

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Procurement identifier (OCID): ocds-h6vhtk-05f200

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Scope

Reference

CPU24-25-20

Description

Tenders are invited from suitably experienced and qualified Service Providers who wish to secure a place on an Open Framework for Supported Living and Residential Services. Spot purchase arrangements may be made either individually or collaboratively by Neath Port Talbot Council, the City and County of Swansea Council, and Swansea Bay University Health Board. Nursing care may be available across each Residential Lot (i.e., 1a, 2a, or 3a).

The Framework serves in part to meet West Glamorgan's collective response to the Social Services and Well-being (Wales) Act 2014 by supporting individuals in ways that would promote greater independence, choice and control and encourage for some,

progression, and recovery and is being procured as a 'light touch' framework and therefore not obliged to follow all the obligations contained within the Procurement Act 2023.

The Framework consists of the following lots -

1a Learning Disability and/or Neuro Diverse Residential

1b Learning Disability and/or Neuro Diverse Supported Living

2a Mental Health Residential.

2b Mental Health Supported Living

3a Physical Disability and/or Brain Acquired Injury Residential

3b Physical Disability and/or Brain Acquired Injury Supported Living

Commissioners are particularly interested in attracting service providers who can offer more specialist support for individuals who may be more complex or have more specialist needs.

The Framework may be used by Neath Port Talbot Council, the City and County of Swansea Council, or Swansea Bay University Health Board (SBUHB) to refer individuals with Residential or Supported Living needs. This includes people who may have complex and/or challenging needs, such as those in receipt of Continuing Healthcare (CHC) or whose care is supported through a Section 117 arrangement. In addition, some individuals living in these schemes may have primary or secondary mental health needs or physical disabilities.

The Tender will take the form of an open framework (a scheme of successive frameworks) up to eight years in duration, the first framework being a maximum of three years and the second a maximum of five years.

There are no TUPE implications to be awarded onto the framework.

The estimating activity and spend for 8 years can be challenging, and the estimated spend and predicted volume figures with this Invitation to Tender should be regarded as best endeavours only given what is currently believed as likely demand and cannot therefore be guaranteed.

Commercial tool

Establishes an open framework

A series of frameworks with substantially the same terms. Awarded suppliers are carried over and new suppliers can bid.

Total value (estimated)

- £252,633,937 excluding VAT
- £303,160,724 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 June 2026 to 30 May 2034
- 7 years, 11 months, 30 days

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKL17 - Bridgend and Neath Port Talbot
- UKL18 - Swansea

Lot constraints

Description of how multiple lots may be awarded:

There are no restrictions on the number of lots a provider can bid for or be awarded.

Lot 1a. Learning Disability and/or Neuro Diverse Residential

Description

Lot 1a - Learning Disability and/or Neuro Diverse Residential

Lot value (estimated)

- £93,994,757 excluding VAT
- £112,793,706 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1b. Learning Disability and/or Neuro Diverse Supported

Living

Description

Lot 1b - Learning Disability and/or Neuro Diverse Supported Living

Lot value (estimated)

- £43,747,859 excluding VAT
- £52,497,431 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2a. Mental Health Residential

Description

Lot 2a - Mental Health Residential

Lot value (estimated)

- £66,001,979 excluding VAT
- £79,202,375 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2b. Mental Health Supported Living

Description

Lot 2b - Mental Health Supported Living

Lot value (estimated)

- £27,999,010 excluding VAT
- £33,598,812 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3a. Physical Disability and/or Brain Acquired Injury Residential

Description

Lot 3a - Physical Disability and/or Brain Acquired Injury Residential

Lot value (estimated)

- £10,833,333 excluding VAT
- £13,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3b. Physical Disability and/or Brain Acquired Injury Supported Living

Description

Lot 3b - Physical Disability and/or Brain Acquired Injury Supported Living

Lot value (estimated)

- £10,062,000 excluding VAT
- £12,074,400 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section,

because they are the same for all lots.

Framework

Open framework scheme end date (estimated)

31 May 2034

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

0%

Framework operation description

In order to respond to and have the ability to quickly turnaround requirements to meet service user needs the Call-off process will be undertaken for all Lots by way of:-

- Direct Award without Competition

Noting this is a light touch framework of the Procurement Act 2023, Section 45(9) of the said Act removes the requirement for competition between suppliers on a light touch framework in all circumstances.

Or

- Direct Award - User Choice

Award method when using the framework

Without competition

Contracting authorities that may use the framework

City & County of Swansea

Swansea Bay University Health Board

Contracting authority location restrictions

- UKL17 - Bridgend and Neath Port Talbot
- UKL18 - Swansea

Participation

Particular suitability

Lot 1a. Learning Disability and/or Neuro Diverse Residential

Lot 1b. Learning Disability and/or Neuro Diverse Supported Living

Lot 2a. Mental Health Residential

Lot 2b. Mental Health Supported Living

Lot 3a. Physical Disability and/or Brain Acquired Injury Residential

Lot 3b. Physical Disability and/or Brain Acquired Injury Supported Living

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

26 January 2026, 12:00pm

Tender submission deadline

2 February 2026, 12:00pm

Submission address and any special instructions

electronic submission of tenders and requests to participate on etenderwales at:

<https://etenderwales.bravosolution.co.uk/home.html>

Suppliers' Instructions 'How to Express Interest in this ITT':

1. Register your company on the etenderwales portal (this is required only once. However if your details have changed since you registered you will need to up-date them).

- Browse to the eSourcing Portal: www.etenderwales.bravosolution.co.uk
- Click the 'Suppliers register here' link.
- Complete the 'Organisation Details' and 'User Details' sections.
- Note the username you choose and click 'save' when complete.
- You will shortly receive an email with your unique password (please keep this secure).
- Agree to the terms and conditions and click 'continue'.

2. Express an interest in the ITT.

- Login to the portal with the username / password.
- Click the 'ITT Open to all Suppliers' link.

- Alternatively, search for the relevant ITT (itt_112650).
- Click on the relevant ITT to access the content.
- Click the 'Express Interest' button on the right-hand side of the screen.
- This will move the ITT into your 'My ITT pages'. (This is a secure area reserved for your projects only.)
- Click on the ITT code, you can now access any attachments by selecting 'Buyer Attachments'.

3. Responding to the ITT.

- You can now choose to 'Respond' or 'Decline to Respond' (please give a reason if declining).
- Note the 'Closing Date', and then follow the onscreen instructions to complete the ITT.
- There is help available Monday - Friday (8am - 6pm) on: help@bravosolution.co.uk or by telephone on 0800 069 8634.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

- Welsh
- English

Award decision date (estimated)

13 April 2026

Recurring procurement

Publication date of next tender notice (estimated): 31 March 2028

Award criteria

Lot 1a. Learning Disability and/or Neuro Diverse Residential

Lot 1b. Learning Disability and/or Neuro Diverse Supported Living

Name	Type	Weighting
Younger Placements	Quality	30.00%
Positive Behaviour Support	Quality	30.00%
Balanced Risk Taking	Quality	30.00%
Social Value	Quality	10.00%

Lot 2a. Mental Health Residential

Lot 2b. Mental Health Supported Living

Name	Type	Weighting
Trauma Informed Working	Quality	30.00%
Substance Use	Quality	30.00%
Achieving Recovery/Outcomes	Quality	30.00%
Social Value	Quality	10.00%

Lot 3a. Physical Disability and/or Brain Acquired Injury Residential

Lot 3b. Physical Disability and/or Brain Acquired Injury Supported Living

Name	Type	Weighting
Achieving Outcomes	Quality	30.00%
Quality & Conformity to Contract	Quality	30.00%
Community Engagement	Quality	30.00%
Social Value	Quality	10.00%

Other information

Description of risks to contract performance

Supplier Risks: -

Inadequate number of suppliers for some Lots

Inadequate anticipated volumes going through the Framework for the tender to be attractive to bidders.

Suppliers leaving the Framework

Contractual Risks:-

Following Call Off, providers become insolvent or close for some reason.

Quality Assurance:-

Providers may be under some form of Provider Performance with Host Authority/Regulators

Providers not being transparent and honest when completing the Essential Criteria.

Stakeholder Risks:-

Misalignment of expectations. Stakeholders have differing expectations around service delivery, outcomes or responsibilities.

Unclear roles and responsibilities between stakeholders (e.g. between health and social care bodies).

Sustainability Risks:-

Framework arrangement may be too long (up to 8 years) and the market may have changed requiring a different approach.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

Longer tender return period incorporated into process.

Contracting authorities

Neath Port Talbot County Borough Council

- Public Procurement Organisation Number: PRGM-1776-LMWP

Civic Centre

Port Talbot

SA13 1PJ

United Kingdom

Contact name: Wayne Thomas

Email: w.thomas3@npt.gov.uk

Website: <http://www.npt.gov.uk>

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

City & County of Swansea

- Public Procurement Organisation Number: PYYD-8699-BJGD

Civic Centre, Oystermouth Road

Swansea

SA1 3SN

United Kingdom

Email: gemma.jordan@swansea.gov.uk

Region: UKL18 - Swansea

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales

Swansea Bay University Health Board

- Public Procurement Organisation Number: PTNV-7472-GRTW

1 Talbot Gateway, Baglan Energy Park,

Baglan, Port Talbot

SA12 7BR

United Kingdom

Email: melanie.blake@wales.nhs.uk

Region: UKL17 - Bridgend and Neath Port Talbot

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Contact organisation

Contact Neath Port Talbot County Borough Council for any enquiries.