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Contract

DDaT25524 - Service desk license

UK Research and Innovation

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081143

Procurement identifier (OCID): ocds-h6vhtk-05f1ff

Published 9 December 2025, 3:45pm

Scope

Reference

DDaT25524 - Service Desk license

Description

***** THIS IS A CONTRACT DETAILS NOTICE, NOT A CALL FOR COMPETITION *****

This procurement is being concluded following a limited competition procurement exercise.

UK Research and Innovation had a requirement for the provision of Service desk license.

Contract 1

Supplier

- ZOHO CORPORATION LIMITED

Contract value

- £49,887.37 excluding VAT
- £59,864.84 including VAT

Below the relevant threshold

Date signed

24 November 2025

Contract dates

- 1 December 2025 to 30 November 2026
- 1 year

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UK - United Kingdom

Procedure

Procedure type

Below threshold - limited competition

Supplier

ZOHO CORPORATION LIMITED

- Companies House: 13424508
- Public Procurement Organisation Number: PWCH-5637-MCNJ

Suite 1.09, Challenge House Sherwood Drive

Milton Keynes

MK3 6DP

United Kingdom

Email: sales@eu.zohocorp.com

Website: <https://www.zoho.com/>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

UK Research and Innovation

- Public Procurement Organisation Number: PDQJ-7126-JDHG

Polaris House, North Star Avenue

Swindon

SN2 1FL

United Kingdom

Email: commercial@ukri.org

Region: UKK14 - Swindon

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

UK Shared Business Services Ltd

Summary of their role in this procurement: Shared Service Provider

- Public Procurement Organisation Number: PMPN-7535-GNTG

Polaris House, North Star Avenue

Swindon

SN2 1FF

United Kingdom

Email: ddatprocurement@uksbs.co.uk

Region: UKK14 - Swindon

Contact organisation

Contact UK Shared Business Services Ltd for any enquiries.