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Tender

## IP Telephony Contract Renewal

Northumbria Healthcare Facilities Management Limited

F02: Contract notice

Notice identifier: 2025/S 000-081101

Procurement identifier (OCID): ocds-h6vhtk-05f1e5

Published 9 December 2025, 2:52pm

### Section I: Contracting authority

#### I.1) Name and addresses

Northumbria Healthcare Facilities Management Limited

7 & 8 Silver Fox Way

North Shields

NE27 0QJ

#### Contact

Paul Greenwood

#### Email

[paul.greenwood@nhct.nhs.uk](mailto:paul.greenwood@nhct.nhs.uk)

#### Telephone

+44 7747797572

#### Country

United Kingdom

**Region code**

UKC21 - Northumberland

**Internet address(es)**

Main address

<https://www.nhfm.co.uk/>

Buyer's address

<https://www.nhfm.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

National or federal Agency/Office

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IP Telephony Contract Renewal

Reference number

NH2262

#### **II.1.2) Main CPV code**

- 35120000 - Surveillance and security systems and devices

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

IP Telephony System - Avaya

#### **II.1.5) Estimated total value**

Value excluding VAT: £750,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKC21 - Northumberland

Main site or place of performance

Seaton Deleval Northumberland

### **II.2.4) Description of the procurement**

Renewal of IP Telephony Contract

**II.2.5) Award criteria**

Price

**II.2.6) Estimated value**

Value excluding VAT: £750,000

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

IP Telephony Contract

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 January 2026

Local time

12:00pm

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 120 (from the date stated for receipt of tender)

#### IV.2.7) Conditions for opening of tenders

Date

16 January 2026

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom