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Award

ICT Hardware and Software Support and Maintenance framework

Stoke on Trent City Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-081019

Procurement identifier (OCID): ocds-h6vhtk-05523f ([view related notices](#))

Published 9 December 2025, 12:12pm

Scope

Reference

S R/2025/478

Description

Stoke-on-Trent City Council wishes to appoint an Information Communication Technology partner to assist in the supply, delivery, maintenance, support and implementation of its ICT requirements over a four year period.

The framework will be made available to public contracting authorities in Stoke-on-Trent, Staffordshire and Cheshire.

Commercial tool

Establishes a framework

Contract 1

Supplier

- SOFTCAT PLC

Contract value

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

Award decision date

9 December 2025

Date assessment summaries were sent to tenderers

9 December 2025

Standstill period

- End: 18 December 2025
- 8 working days

Earliest date the contract will be signed

22 December 2025

Contract dates (estimated)

- 22 December 2025 to 21 December 2029
- 4 years

Main procurement category

Goods

CPV classifications

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 48500000 - Communication and multimedia software package
- 48700000 - Software package utilities
- 48800000 - Information systems and servers

Contract locations

- UKD61 - Warrington
- UKD62 - Cheshire East
- UKG23 - Stoke-on-Trent

Information about tenders

- 6 tenders received
- 4 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [INSIGHT DIRECT \(UK\) LTD](#)
- [SPECIALIST COMPUTER CENTRES PLC](#)
- [TRUSTMARQUE SOLUTIONS LIMITED](#)

Procedure

Procedure type

Open procedure

Suppliers

INSIGHT DIRECT (UK) LTD

- Companies House: 02579852
- Public Procurement Organisation Number: PVDG-2635-GTLY

1st Floor St Paul's Place

Sheffield

S1 2JF

United Kingdom

Website: https://uk.insight.com/en_GB/home.html

Region: UKE32 - Sheffield

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

SOFTCAT PLC

- Companies House: 02174990
- Public Procurement Organisation Number: PZRT-9169-TVMT

Solar House, Fieldhouse Lane

Marlow

SL7 1LW

United Kingdom

Email: psitq@softcat.com

Website: <http://Softcat.com>

Region: UKJ13 - Buckinghamshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

SPECIALIST COMPUTER CENTRES PLC

- Companies House: 01428210
- Public Procurement Organisation Number: PLNM-8883-CCXP

James House

Birmingham

B11 2LE

United Kingdom

Website: <http://www.scc.com>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

TRUSTMARQUE SOLUTIONS LIMITED

- Companies House: 02183240
- Public Procurement Organisation Number: PGCD-9498-WYHR

Marlborough House Westminster Place

York

YO26 6RW

United Kingdom

Website: <http://www.trustmarque.com>

Region: UKE21 - York

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contracting authority

Stoke on Trent City Council

- Public Procurement Organisation Number: PDQZ-1442-RZTZ

Civic Centre, Glebe Street

Stoke-on-Trent

ST4 1HH

United Kingdom

Email: categorymanagement@stoke.gov.uk

Website: <https://www.stoke.gov.uk/>

Region: UKG23 - Stoke-on-Trent

Organisation type: Public authority - sub-central government