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Contract

Maintenance Services of Access Controlled Systems

THE UNIVERSITY OF BIRMINGHAM

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080999

Procurement identifier (OCID): ocds-h6vhtk-04f6f0 ([view related notices](#))

Published 9 December 2025, 11:48am

Scope

Reference

FRAM325/25

Description

The University of Birmingham has a requirement for the Provision of Maintenance Services for Access Control Systems. The service required includes reactive maintenance in line with defined service levels.

The University is seeking to award a Framework Agreement to a single operator.

The Framework agreement will be for a duration of three years with an option for one further one-year extension.

Please see the tender documents for full details

Contract 1. Maintenance Services of Access Control Services

Supplier

- [North PB Limited](#)

Contract value

- £0 including VAT

Above the relevant threshold

Date signed

15 August 2025

Contract dates

- 25 August 2025 to 24 August 2028
- Possible extension to 24 August 2029
- 4 years

Description of possible extension:

The contract can be extended with the agreement of both parties for one, one-year extension following successful annual performance and commercial reviews throughout the duration of the contract.

Main procurement category

Services

CPV classifications

- 50800000 - Miscellaneous repair and maintenance services

Contract locations

- UKG31 - Birmingham

Key performance indicators

Name	Description	Reporting frequency
Reactive Call-Out site attendance - Priority 1	Site attendance within 4 (four) hours of reported issue	1 months
Reactive Call-Out site attendance - Priority 2	Site attendance on the same day following reported issue	1 months
Reactive Call-Out site attendance - Priority 3	Site attendance by next 'working' day following reported issue	1 months

Submission

Submission type

Requests to participate

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Supplier

North PB Limited

- Companies House: 05217343

Carlton Court

St Asaph Business Park

LL17 0JG

United Kingdom

Telephone: 03338001111

Email: tenders-pb@north.tech

Region: UKL13 - Conwy and Denbighshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Maintenance Services of Access Control Services

Contracting authority

THE UNIVERSITY OF BIRMINGHAM

- Companies House: RC000645

Edgbaston

Birmingham

B15 2TT

United Kingdom

Contact name: Lee Lynch

Email: procurement@bham.ac.uk

Website: <http://www.bham.ac.uk>

Region: UKG31 - Birmingham

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)