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Contract

Keep in the Know Community Messaging Service

Police And Crime Commissioner For Durham

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080912

Procurement identifier (OCID): ocds-h6vhtk-05f16e

Published 9 December 2025, 9:54am

Scope

Reference

ICT 119

Description

Secure, web-based two-way community engagement tool which enables Authority and PCC to deliver targeted messages to specific individuals and groups of users, based on a wide range of criteria.

Contract 1. Keep in the Know Community Messaging Service

Supplier

- VISAV LTD.

Contract value

- £32,482 excluding VAT
- £38,978.40 including VAT

Below the relevant threshold

Date signed

29 September 2025

Contract dates

- 1 October 2025 to 30 September 2027
- 2 years

Main procurement category

Goods

CPV classifications

- 48500000 - Communication and multimedia software package

Contract locations

- UKC14 - Durham CC

Procedure

Procedure type

Below threshold - without competition

Supplier

VISAV LTD.

- Companies House: 04511143
- Public Procurement Organisation Number: PYYV-4492-XYJP

Sherwood Business Centre

Sherwood Nottingham

NG5 2GA

United Kingdom

Email: chris@visav.co.uk

Website: <http://www.neighbourhoodalert.co.uk>

Region: UKF14 - Nottingham

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Keep in the Know Community Messaging Service

Contracting authority

Police And Crime Commissioner For Durham

- Public Procurement Organisation Number: PMZV-7732-XXTT

Police Headquarters, Aykley Heads

Durham

DH1 5TT

United Kingdom

Email: procurement@durham.police.uk

Region: UKC14 - Durham CC

Organisation type: Public authority - sub-central government