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Award

SAP Annual Support and Maintenance Renewal

UNITED UTILITIES WATER LIMITED

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080820

Procurement identifier (OCID): ocids-h6vhtk-05f13d ([view related notices](#))

Published 8 December 2025, 5:53pm

Scope

Description

Direct Award of SAP Annual Support and Maintenance Renewal

This transparency notice is issued in accordance with the Procurement Act 2023 to inform the market of the contracting authority's intention to renew its annual SAP support and maintenance contract for its existing SAP estate.

The authority currently relies on SAP ERP (Enterprise Resource Planning) platform as a core business-critical system. Continued SAP support and maintenance is required to secure uninterrupted support of critical business systems.

The authority has a 12 month renewal option, this notice reflects the renewal for the next 12-month period.

Contract 1. SAP Annual Renewal

Supplier

- SAP (UK) LIMITED

Contract value

- £2,286,398.04 excluding VAT
- £2,743,677.66 including VAT

Above the relevant threshold

Earliest date the contract will be signed

1 January 2026

Contract dates (estimated)

- 1 January 2026 to 31 December 2026
- Possible extension to 31 December 2027
- 2 years

Description of possible extension:

The authority is exercising a 12 month extension permitted under the renewal provisions in the original contract. The extension may be used to further renew SAP Support and Maintenance beyond the current period 1st January 2026 to 31st December 2026.

Main procurement category

Services

CPV classifications

- 72261000 - Software support services

Contract locations

- UKD - North West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Additional or repeat goods, services or works - extension or partial replacement

For the reasons detailed above, United Utilities intends to renew its SAP Support and Maintenance on the following basis:

The public contract concerns the supply of goods, services or works by the existing supplier, which are intended as an extension to or partial replacement of existing goods, services or works in circumstances where

- a) a change in supplier would result in the contracting authority receiving goods, services or works that are different from or incompatible with the existing goods services or works; and
- b) the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

Supplier

SAP (UK) LIMITED

- Companies House: 02152073
- Public Procurement Organisation Number: PRVG-5171-GJBZ

Clockhouse Place

Feltham

TW14 8HD

United Kingdom

Email: ukpublicsector@sap.com

Website: <http://www.sap.com/uk>

Region: UKI75 - Hounslow and Richmond upon Thames

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. SAP Annual Renewal

Contracting authority

UNITED UTILITIES WATER LIMITED

- Companies House: 02366678
- Public Procurement Organisation Number: PVVB-5589-BWHX

Haweswater House, Lingley Green Avenue

Great Sankey

WA5 3LP

United Kingdom

Email: Commercialapprovalsboard@uuplc.co.uk

Region: UKD61 - Warrington

Organisation type: Private utility