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Tender

Stairlifts and Lifting Equipment Framework 2026

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UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080769

Procurement identifier (OCID): ocds-h6vhtk-058c2c ([view related notices](#))

Published 8 December 2025, 4:19pm

Scope

Description

Framework for design, supply, install, service and maintenance of stairlifts and lifting equipment such as hoists; slings; through floor lifts and platform lifts

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=999530286>

Commercial tool

Establishes a framework

Total value (estimated)

- £100,000,000 excluding VAT
- £117,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 June 2026 to 1 June 2030
- 4 years

Main procurement category

Services

Contract locations

- UK - United Kingdom

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1.1 (was 1). Sub Lot 1.1: Stairlifts Product Catalogue

Description

LOT 1 is available for Member Organisations who wish to buy products direct from the manufacturer or reseller, have them installed, removed, recycled and serviced/maintained within the extended warranty periods.

Lot value (estimated)

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44115600 - Stairlifts
- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1.2. Sub Lot 1.2: Through Floor Lifts Product Catalogue

Description

LOT 1.2 is available for Member Organisations who wish to buy products direct from the manufacturer or reseller, have them installed, removed, recycled and serviced/maintained within the extended warranty periods.

Lot value (estimated)

- £12,000,000 excluding VAT

- £14,400,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 42416130 - Mechanical lifts
- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services
- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1.3. Sub Lot 1.3: Platform Lifts Product Catalogue

Description

LOT 1.3 is available for Member Organisations who wish to buy products direct from the manufacturer or reseller, have them installed, removed, recycled and serviced/maintained within the extended warranty periods.

Lot value (estimated)

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 42416130 - Mechanical lifts
- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services
- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1.4. Sub Lot 1.4: Hoists and Slings Product Catalogue

Description

LOT 1.4 is available for Member Organisations who wish to buy products direct from the manufacturer or reseller, have them installed, removed, recycled and serviced/maintained within the extended warranty periods.

Lot value (estimated)

- £12,000,000 excluding VAT
- £12,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 42416000 - Lifts, skip hoists, hoists, escalators and moving walkways

- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services
- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 1.5. Sub Lot 1.5: Miscellaneous Lifting Equipment Product Catalogue

Description

LOT 1.5 is available for Member Organisations who wish to buy products direct from the manufacturer or reseller, have them installed, removed, recycled and serviced/maintained within the extended warranty periods.

Lot value (estimated)

- £12,000,000 excluding VAT
- £14,400,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 42416000 - Lifts, skip hoists, hoists, escalators and moving walkways
- 42416100 - Lifts

- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services
- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2.1. LOT 2.1 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF STAIRLIFTS, THROUGH FLOOR AND PLATFORM LIFTS

Description

Lot 2.1 is available for Member Organisations who require existing Stairlifts, Through Floor or Platform Lifts tested, examined and serviced/maintained following their expired warranty periods.

Lot value (estimated)

- £20,000,000 excluding VAT
- £24,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2.2. LOT 2.2 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF HOISTS AND SLINGS

Description

Lot 2.2 is available for Members Organisations who require existing Hoists and Slings tested, tested, examined and serviced/maintained following their expired warranty periods.

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2.3. LOT 2.3 STAIRLIFTS AND LIFTING EQUIPMENT FULLY MANAGED SERVICE

Description

Lot 2.3 is available for members that want 1 supplier to undertake all the services in Lot 1.1, 1.2, 1.3, 1.4, 1.5, lot 2.1 and Lot 2.2.

Lot value (estimated)

- £5,000,000 excluding VAT
- £6,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 42416000 - Lifts, skip hoists, hoists, escalators and moving walkways
- 42416100 - Lifts
- 42416130 - Mechanical lifts
- 44115600 - Stairlifts
- 50000000 - Repair and maintenance services
- 50324100 - System maintenance services
- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

4%

Further information about fees

NHC reserves the right to reduce commission percentage based on the Contract value, and strategic importance of the contract being awarded.

Framework operation description

Supply Agreements can be called off (Call-Off) from the Framework Agreement through a mixture of Direct Awards, Ranked Awards, and Further Competitions, and across several LOTS and/or Sub-Lots.

Works will be commissioned by Member Organisations and undertaken by the Supply Partner(s).

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Supply Agreements can be called off (Call-Off) from the Framework Agreement through a mixture of Direct Awards, Ranked awards and Further Competitions.

Member Organisations will consider the strategic direction and operational requirements of their organisation and decide where Direct Award, Ranked Award or Further Competition is most appropriate.

For Direct and Ranked Awards, members will only be able to refine their requirements by clarifying open points from within this specification. Further additional requirements will require a further competition to be undertaken.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

The Framework is available to be used by any current or future member of the Northern Housing Consortium. Details of who can become members of the Northern Housing Consortium can be found at <https://nhcprocurement.org.uk/who-can-access-our-solutions/>

Contracting authority location restrictions

- UK - United Kingdom

Participation

Legal and financial capacity conditions of participation

Lot 1.1 (was 1). Sub Lot 1.1: Stairlifts Product Catalogue

Lot 1.2. Sub Lot 1.2: Through Floor Lifts Product Catalogue

Lot 1.3. Sub Lot 1.3: Platform Lifts Product Catalogue

Lot 1.4. Sub Lot 1.4: Hoists and Slings Product Catalogue

Lot 1.5. Sub Lot 1.5: Miscellaneous Lifting Equipment Product Catalogue

Lot 2.1. LOT 2.1 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF STAIRLIFTS, THROUGH FLOOR AND PLATFORM LIFTS

Lot 2.2. LOT 2.2 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF HOISTS AND SLINGS

Lot 2.3. LOT 2.3 STAIRLIFTS AND LIFTING EQUIPMENT FULLY MANAGED SERVICE

Bidders must meet the turnover thresholds set out in the ITT.

Technical ability conditions of participation

Lot 1.1 (was 1). Sub Lot 1.1: Stairlifts Product Catalogue

Lot 1.2. Sub Lot 1.2: Through Floor Lifts Product Catalogue

Lot 1.3. Sub Lot 1.3: Platform Lifts Product Catalogue

Lot 1.4. Sub Lot 1.4: Hoists and Slings Product Catalogue

Lot 1.5. Sub Lot 1.5: Miscellaneous Lifting Equipment Product Catalogue

Lot 2.1. LOT 2.1 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF STAIRLIFTS, THROUGH FLOOR AND PLATFORM LIFTS

Lot 2.2. LOT 2.2 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF HOISTS AND SLINGS

Lot 2.3. LOT 2.3 STAIRLIFTS AND LIFTING EQUIPMENT FULLY MANAGED SERVICE

Bidders must meet the grounds for participation set out in the ITT.

Particular suitability

Lot 1.1 (was 1). Sub Lot 1.1: Stairlifts Product Catalogue

Lot 1.2. Sub Lot 1.2: Through Floor Lifts Product Catalogue

Lot 1.3. Sub Lot 1.3: Platform Lifts Product Catalogue

Lot 1.4. Sub Lot 1.4: Hoists and Slings Product Catalogue

Lot 1.5. Sub Lot 1.5: Miscellaneous Lifting Equipment Product Catalogue

Lot 2.1. LOT 2.1 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF STAIRLIFTS, THROUGH FLOOR AND PLATFORM LIFTS

Lot 2.2. LOT 2.2 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF HOISTS AND SLINGS

Lot 2.3. LOT 2.3 STAIRLIFTS AND LIFTING EQUIPMENT FULLY MANAGED SERVICE

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

19 January 2026, 5:00pm

Tender submission deadline

26 January 2026, 11:59pm

Submission address and any special instructions

[http://www.delta-esourcing.com/.](http://www.delta-esourcing.com/)

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 March 2026

Award criteria

Lot 1.1 (was 1). Sub Lot 1.1: Stairlifts Product Catalogue

Name	Description	Type
1.1(i): PRODUCT CATALOGUE: STAIRLIFTS	As Per ITT	Price
1.1(ii): PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As Per ITT	Quality
1.1(iii): PRODUCT CATALOGUE AND ORDERING	As Per ITT	Quality
1.1(iv): PRODUCT DELIVERY	As Per ITT	Quality
1.1(v): CUSTOMER SERVICE	As Per ITT	Quality
1.1(vi): PRODUCT INNOVATION	As Per ITT	Quality

Weighting description

Suppliers must provide a compliant product catalogue and score a minimum of 3 out of 5 in all quality questions.

Lot 1.2. Sub Lot 1.2: Through Floor Lifts Product Catalogue

Name	Description	Type
1.2(i): PRODUCT CATALOGUE: THROUGH FLOOR LIFTS	As per ITT	Price
1.2(ii): PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality

Name	Description	Type
1.2(iii): PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
1.2(iv): PRODUCT DELIVERY	As per ITT	Quality
1.2(v): CUSTOMER SERVICE	As per ITT	Quality
1.2(vi): PRODUCT INNOVATION	As per ITT	Quality

Weighting description

Suppliers must provide a compliant product catalogue and score a minimum of 3 out of 5 in each quality question.

Lot 1.3. Sub Lot 1.3: Platform Lifts Product Catalogue

Name	Description	Type
1.3(i): PRODUCT CATALOGUE: PLATFORM LIFTS	As Per ITT	Price
1.3(ii): PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As Per ITT	Quality
1.3(iii): PRODUCT CATALOGUE AND ORDERING	As Per ITT	Quality
1.3(iv): PRODUCT DELIVERY	As Per ITT	Quality
1.3(v): CUSTOMER SERVICE	As Per ITT	Quality
1.3(vi): PRODUCT INNOVATION	As Per ITT	Price

Weighting description

Suppliers must provide a compliant product catalogue and score a minimum of 3 out of 5 in all quality questions.

Lot 1.4. Sub Lot 1.4: Hoists and Slings Product Catalogue

Name	Description	Type
1.4(i): PRODUCT CATALOGUE: HOISTS AND SLINGS	As per ITT	Price
1.4(ii): PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality
1.4(iii): PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
1.4(iv): PRODUCT DELIVERY	As per ITT	Price
1.4(v): CUSTOMER SERVICE	As per ITT	Price
1.4(vi): PRODUCT INNOVATION	As per ITT	Price

Weighting description

Suppliers must provide a compliant product catalogue and score a minimum of 3 out of 5 in all quality questions.

Lot 1.5. Sub Lot 1.5: Miscellaneous Lifting Equipment Product Catalogue

Name	Description	Type
1.5(i): PRODUCT CATALOGUE: MISCELLANEOUS LIFTING EQUIPMENT	As per ITT	Price
1.5(ii): PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality
1.5(iii): PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
1.5(iv): PRODUCT DELIVERY	As per ITT	Quality
1.5(v): CUSTOMER SERVICE	As per ITT	Quality
1.5(vi): PRODUCT INNOVATION	As per ITT	Quality

Weighting description

Suppliers must provide a compliant product catalogue and score a minimum of 3 out of 5 in all quality questions.

Lot 2.1. LOT 2.1 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF STAIRLIFTS, THROUGH FLOOR AND PLATFORM LIFTS

Name	Description	Type	Weighting
Pricing	As Per ITT	Price	40%
2.1(i): TESTING AND EXAMINATION: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality	12%
2.1(ii): SERVICING AND MAINTENANCE: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality	12%
2.1(iii): REPAIRS: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality	12%
2.1(iv): COMPETENCE: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality	12%
2.1(v): LEGISLATION: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality	12%

Lot 2.2. LOT 2.2 TESTING/EXAMINATION AND SERVICING/MAINTENANCE ONLY OF HOISTS AND SLINGS

Name	Description	Type	Weighting
Pricing	As Per ITT	Price	40%
2.2(i): TESTING AND EXAMINATION: HOISTS AND SLINGS	As per ITT	Quality	12%

Name	Description	Type	Weighting
2.2(ii): MAINTENANCE: HOISTS AND SLINGS	As per ITT	Quality	12%
2.2(iii): REPAIRS: HOISTS AND SLINGS	As per ITT	Quality	12%
2.2(iv): COMPETENCE: HOISTS AND SLINGS	As per ITT	Quality	12%
2.2(v): LEGISLATION: HOISTS AND SLINGS	As per ITT	Quality	12%

Lot 2.3. LOT 2.3 STAIRLIFTS AND LIFTING EQUIPMENT FULLY MANAGED SERVICE

Name	Description	Type
1: PRODUCT CATALOGUE: STAIRLIFTS	As per ITT	Price
2: PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality
3: PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
4: PRODUCT DELIVERY	As per ITT	Quality
5: CUSTOMER SERVICE	As per ITT	Quality
6: PRODUCT INNOVATION	As per ITT	Quality
7: PRODUCT CATALOGUE: THROUGH FLOOR LIFTS	As per ITT	Price
8: PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality
9: PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
10: PRODUCT DELIVERY	As per ITT	Quality
11: CUSTOMER SERVICE	As per ITT	Quality
12: PRODUCT INNOVATION	As per ITT	Quality
13: PRODUCT CATALOGUE: PLATFORM LIFTS	As per ITT	Price
14: PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality
15: PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
16: PRODUCT DELIVERY	As per ITT	Quality
17: CUSTOMER SERVICE	As per ITT	Quality
18: PRODUCT INNOVATION	As per ITT	Quality

Name	Description	Type
19: PRODUCT CATALOGUE: HOISTS AND SLINGS	As per ITT	Price
20: PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality
21: PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
22: PRODUCT DELIVERY	As per ITT	Quality
23: CUSTOMER SERVICE	As per ITT	Quality
24: PRODUCT INNOVATION	As per ITT	Quality
25: PRODUCT CATALOGUE: MISCELLANEOUS LIFTING EQUIPMENT	As per ITT	Price
26: PRODUCT SUPPLY CHAIN AND SUSTAINABILITY	As per ITT	Quality
27: PRODUCT CATALOGUE AND ORDERING	As per ITT	Quality
28: PRODUCT DELIVERY	As per ITT	Quality
29: CUSTOMER SERVICE	As per ITT	Quality
30: PRODUCT INNOVATION	As per ITT	Price
31: TESTING AND EXAMINATION: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality
32: SERVICING AND MAINTENANCE: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality
33: REPAIRS: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality
LIFTS AND PLATFORM LIFTS	As per ITT	Quality
35: LEGISLATION: STAIRLIFTS, THROUGH FLOOR LIFTS AND PLATFORM LIFTS	As per ITT	Quality
36: TESTING AND EXAMINATION: HOISTS AND SLINGS	As per ITT	Quality
37: MAINTENANCE: HOISTS AND SLINGS	As per ITT	Quality
38: REPAIRS: HOISTS AND SLINGS	As per ITT	Quality

Name	Description	Type
39: COMPETENCE: HOISTS AND SLINGS	As per ITT	Quality
40: LEGISLATION: HOISTS AND SLINGS	As per ITT	Quality

Weighting description

Suppliers must provide a compliant product catalogue and score a minimum of 3 out of 5 in quality questions 1 - 30. For questions 31-40 a weighting of 6% applies per question. Pricing is a combination of lot 2 pricing and is weighted to 40%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://www.delta-esourcing.com/2752W8K768>

Documents can be found by accessing the the delta E-sourcing platform and using the above access code

Contracting authority

Stairlifts and Lifting Equipment Framework 2026

- Public Procurement Organisation Number: PJXZ-4423-NDBT

Hope Street Xchange, 1-3 Hind Street

Sunderland

SR1 3QD

United Kingdom

Contact name: Tracey Simms

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Region: UKC23 - Sunderland

Organisation type: Public authority - sub-central government