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Contract

Occupational Physiotherapy Services

Staffordshire County Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080650

Procurement identifier (OCID): ocds-h6vhtk-0516d8 ([view related notices](#))

Published 8 December 2025, 2:23pm

Scope

Reference

IA3619

Description

The purpose of the Agreement is for the provision of an Occupational Physiotherapy Service for Staffordshire County Council, a local authority which employs 4300 employees as part of its core workforce. The agreement will also be used to offer services to the schools workforce for the 400 plus schools and academies that the council's Health, Safety and Wellbeing Service supports as well as other customers wishing to access the services.

Contract 1. Occupational Physiotherapy Services

Supplier

- TRUE PHYSIO LTD

Contract value

- £350,000 excluding VAT
- £420,000 including VAT

Below the relevant threshold

Date signed

2 December 2025

Contract dates

- 1 January 2026 to 31 December 2027
- Possible extension to 31 December 2029
- 4 years

Description of possible extension:

The extension periods will be utilised by the council at their sole discretion upon the satisfactory delivery of the required services.

Main procurement category

Services

CPV classifications

- 85142100 - Physiotherapy services

Contract locations

- UKG24 - Staffordshire CC

Key performance indicators

Name	Description	Reporting frequency
% of Triage assessments completed within 72 Hours of receipt of referral	Target 95%	1 months
% of employees indicating a reduction in VAS pain score /improvement in mobility	Target 85%.	1 months
% of manager reports received within 48 Hours of appointment dates	Target 95%.	1 months
% of employees offered hands on sessions within 10 Working Days	Target 90%	1 months

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Supplier

TRUE PHYSIO LTD

- Companies House: 11082785
- Public Procurement Organisation Number: PNMB-3887-WRNP

Black Bull House 353-355 Station Road

Preston

PR5 6EE

United Kingdom

Email: ben@truephysio.co.uk

Website: <https://www.true.physio>

Region: UKD45 - Mid Lancashire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Occupational Physiotherapy Services

Contracting authority

Staffordshire County Council

- Public Procurement Organisation Number: PZDG-2995-QQMD

1 Staffordshire Place, Tipping Street,

Stafford

ST16 2DH

United Kingdom

Email: commercial.team@staffordshire.gov.uk

Website: <https://www.staffordshire.gov.uk>

Region: UKG24 - Staffordshire CC

Organisation type: Public authority - sub-central government