

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/080575-2025>

Award

## **Provision of a Financial managed services, DRAR and Caretrack Licences for AACH**

NHS DORSET INTEGRATED CARE BOARD

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080575

Procurement identifier (OCID): ocds-h6vhtk-05f0b4

Published 8 December 2025, 12:33pm

### **Scope**

### **Description**

??This services provides a financial checking and triangulation of invoices so that those invoices which do not match the rota supplied by the provider are returned so that what we commission aligns with the invoice. The DRAR which is a system where health professionals submit the referral if they believe the individual is Continuing Healthcare eligible and Care Track is the data base and system used by All Age Continuing Care for all records both health and commissioning.?

---

### **Contract 1**

## **Supplier**

- Xyla

## **Contract value**

- £629,887 excluding VAT
- £755,864 including VAT

Above the relevant threshold

## **Earliest date the contract will be signed**

5 January 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2028
- 2 years

## **Main procurement category**

Goods

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UKC - North East (England)

- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

---

## **Other information**

### **Conflicts assessment prepared/revised**

Yes

---

## **Procedure**

### **Procedure type**

Direct award

### **Direct award justification**

Switching to direct award

Competitive procedure abandoned and Direct Award to incumbent provider approved as this approach will provide NHS Dorset with the flexibility to align its future digital solution with wider Cluster arrangements, supporting long-term strategic objectives, productivity, and efficiency gains in line with the NHS 10 Year Plan and ICB cluster blueprint. Awarding a contract as a result of the current procurement would not now be feasible. Delays in the process and decision-making mean it is no longer possible to mobilise and implement a new system by 31 March 2026, when the current contract expires.

---

## Supplier

### Xyla

- Companies House: 11582111

9 Appold Street

London

EC2A 2AP

United Kingdom

Email: [enquiries@chshealthcare.co.uk](mailto:enquiries@chshealthcare.co.uk)

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

---

## Contracting authority

### **NHS DORSET INTEGRATED CARE BOARD**

- NHS Organisation Data Service: QVV
- Public Procurement Organisation Number: PGWM-4538-ZGJR

County Hall Collinton Park

Dorchester

DT1 1TG

United Kingdom

Email: [dorsetprocurement@nhsdorset.nhs.uk](mailto:dorsetprocurement@nhsdorset.nhs.uk)

Region: UKK25 - Dorset

Organisation type: Public authority - central government