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Tender

ID 5830602 - PSNI - Provision of Catering, Cleaning and Ancillary Services

Police Service of Northern Ireland (PSNI)

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080572

Procurement identifier (OCID): ocds-h6vhtk-05e020

Published 8 December 2025, 12:28pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Scope

Reference

ID 5830602

Description

The Police Service of Northern Ireland (PSNI) seek to establish a Contract for the provision of catering, cleaning and ancillary services across the PSNI estate. The PSNI catering, cleaning and ancillary services contract comprises of a number of service streams to include restaurant catering, operational catering, general cleaning, forensic cleaning, vehicle cleaning and custody decontamination cleaning.

Total value (estimated)

- £73,000,000 excluding VAT
- £87,600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 31 March 2031
- Possible extension to 30 June 2033
- 7 years

Description of possible extension:

Optional extension period comprising of up to 27 months.

Main procurement category

Services

CPV classifications

- 55500000 - Canteen and catering services
- 90910000 - Cleaning services

Justification for not using lots

The PSNI seek to drive greater cross-functionality across the various cleaning functions. Synergy exists between catering and cleaning and by combining services will optimise service delivery through a more integrated approach, reducing management and transaction costs. This will also allow for greater flexibility to better utilise Supplier resources and deliver more effective services. Call out services such as vehicle, custody and crime scene have synergy with main cleaning services and thus provide greater operational and cost effectiveness.

Participation

Legal and financial capacity conditions of participation

As per Tender documentation.

Technical ability conditions of participation

As per Tender documentation.

Submission

Enquiry deadline

12 December 2025, 3:00pm

Tender submission deadline

7 January 2026, 3:00pm

Submission address and any special instructions

Tenders must be submitted electronically via the relevant Call for Tender (CfT) opportunity on eTendersNI, website details immediately below.

Paper submissions will not be accepted or considered and will be rejected by the Contracting Authority / Buyer.

The tender documents are available with unrestricted and full direct access, free of charge, at: URL <https://etendersni.gov.uk/epps>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

16 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 31 March 2032

Award criteria

Name	Description	Type
AC1 Implementation and Transition of Catering and Cleaning Services	As per Tender documentation. Weighting - 9.8	Quality
AC2 Service Delivery	As per Tender documentation. Weighting - 21%	Quality
AC3 Contract Management - Services	As per Tender documentation. Weighting - 14%	Quality
AC4 Contract Management - Workforce Management	As per Tender documentation. Weighting - 4.9%	Quality
AC5 Contract Management - Performance Monitoring and Communication	As per Tender documentation. Weighting - 4.9%	Quality
AC6 Health and Safety to include Food Safety and Hygiene	As per Tender documentation. Weighting - 4.2%	Quality
AC7 Social Value - Indicator 1.4	As per Tender documentation. Weighting - 5.6%	Quality
AC8 Social Value - Indicator 4.1	As per Tender documentation. Weighting - 5.6%	Quality
AC9 Price	As per Tender documentation. Weighting - 30%	Price

Weighting description

70% qualitative and 30% quantitative.

This competition also includes a Mandatory Requirement which will be scored on a Pass/Fail basis. Please refer to the Instructions to Tender document for further information on all criteria.

Other information

Payment terms

As per Tender documentation.

Contract Value

The estimated value figure indicated in the Scope Section represents an overall estimated contract value. This value reflects the potential scale of the contract and takes into account potential optional extension periods and the uptake of potential optional services as detailed in the tender documents. This figure does not however take into account the application of indexation or increases to charges due to increases in the Real Living Wage. Neither CPD nor the contracting Authority can provide any guarantee as to the level of business under this contract. The Contracting Authority does not bind itself to accept the lowest or any tender. Suppliers remain responsible for all costs and expenses incurred by them or by any third party acting under instructions from the Supplier in connection with taking part in this procurement process regardless of whether such costs arise as a consequence, directly or indirectly of any amendments made to the procurement documents by the Contracting Authority at any time. No legally binding contract shall arise (and a Supplier shall have no legitimate expectation that a contract will be entered into) until such time as entry into the Contract has been confirmed by the Contracting Authority.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Police Service of Northern Ireland (PSNI)

- Public Procurement Organisation Number: PJGZ-5912-BTWQ

Seapark, 151 Belfast Road

Carrickfergus

BT38 8PL

United Kingdom

Email: Justice.CPD@finance-ni.gov.uk

Website: <https://www.psni.police.uk/>

Region: UKN0F - Mid and East Antrim

Organisation type: Public authority - central government

Devolved regulations that apply: Northern Ireland

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

CPD - Supplies & Services Division

Summary of their role in this procurement: Construction and Procurement Delivery - Supplies and Services Division, is a Centre of Procurement Expertise and provides a central procurement function for central government in Northern Ireland.

- Public Procurement Organisation Number: PVWG-8426-YWXV

Clare House, 303 Airport Road West

Belfast

BT3 9ED

United Kingdom

Email: Justice.CPD@finance-ni.gov.uk

Website: <https://www.finance-ni.gov.uk/topics/procurement>

Region: UKN06 - Belfast

Contact organisation

Contact [CPD - Supplies & Services Division](#) for any enquiries.