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Award

Domestic Abuse Community Support Service

Cornwall Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080557

Procurement identifier (OCID): ocds-h6vhtk-054f72 ([view related notices](#))

Published 8 December 2025, 12:20pm

Scope

Reference

DN700460

Description

The Domestic Abuse and Sexual Violence (DASV) team is responsible for directly commissioning specialist domestic abuse and sexual violence services for Cornwall on behalf of the Safer Cornwall Partnership, to respond to the strategic priorities identified within the partnership Domestic Abuse and Sexual Violence Strategies. We use the Public Health Commissioning process to provide a shared understanding of local need, to develop our commissioning intentions, to inform procurement and to evaluate and review whether we are enabling victims, their families and children and those who engage in abusive behaviours to have their needs met effectively.

Provision of Domestic Abuse Community Support Services, Cornwall Council will be the lead commissioner for these services on behalf of the Safer Cornwall Partnership. The opportunity will comprise of the following 3 lots and the maximum opportunity of this contract is a period of 10 years. Comprising of an initial 5 year contract term, which may be followed by up to two optional extension clauses, the first of which is 3 years and then

a further for 2 years providing the maximum opportunity of 10 years.

Lot 1 - Community Domestic Abuse Service - helpline and advocacy

To include;

- Provision of a Domestic Abuse helpline.
- Independent Domestic Violence Advisor (IDVA) Service on a need led basis.
- Health and Primary Care IDVA Services.
- Drop-in services.
- Trauma stabilisation experienced/ witnessed and/or been impacted by domestic abuse.
- Assertive outreach for those with multiple vulnerabilities.
- Peer mentoring and volunteering opportunities.

Lot 2 - Community Domestic Abuse Service - recovery and therapeutic support

To include;

- Recovery and therapeutic support programmes delivered via both 1:1 and group support including trauma stabilisation and trauma processing for those impacted by domestic abuse adults and children.
- Behaviour change and interventions (abusive person) programme (for adults and children).
- Trauma stabilisation interventions for those who have experienced/ witnessed and/or been impacted by domestic abuse.
- Peer mentoring programme
- Psychoeducational interventions for adults and children affected by Domestic abuse.

Lot 3 - Domestic Abuse Training and education

To include;

- Awareness raising and training in settings, including E-learning, face to face packages , train the trainer approaches and communities of practice.

- Healthy Relationships education programmes in primary, secondary, alternative provisions and those unable to engage in mainstream education.

Please Note Each lot will contribute to a wider overall specification, where individual lots are being delivered by different providers there will be an expectation that a co-delivery approach will be taken to deliver a robust single point of access referral pathway and providers will work collaboratively across the piece to deliver the wider service as a whole.

Lot 1. Community Domestic Abuse Service - helpline and advocacy

Description

To include;• Provision of a Domestic Abuse helpline.• Independent Domestic Violence Advisor (IDVA) Service on a need led basis.• Health and Primary Care IDVA Services.• Drop-in services.• Trauma stabilisation experienced/ witnessed and/or been impacted by domestic abuse.• Assertive outreach for those with multiple vulnerabilities.• Peer mentoring and volunteering opportunities.

Lot 2. Therapeutic and Recovery Interventions

Description

To include;• Recovery and therapeutic support programmes delivered via both 1:1 and group support including trauma stabilisation and trauma processing for those impacted by domestic abuse adults and children.• Behaviour change and interventions (abusive person) programme (for adults and children).• Trauma stabilisation interventions for those who have experienced/ witnessed and/or been impacted by domestic abuse.• Peer mentoring programme• Psychoeducational interventions for adults and children affected by Domestic abuse.

Lot 3. Domestic Abuse Training and education

Description

To include;• Awareness raising and training in settings, including E-learning, face to face packages , train the trainer approaches and communities of practice. • Healthy Relationships education programmes in primary, secondary, alternative provisions and those unable to engage in mainstream education.

Contract 1. Lot 1 Community Domestic Abuse Service - helpline and advocacy

Lots

Lot 1. Community Domestic Abuse Service - helpline and advocacy

Supplier

- The Women's Centre Cornwall

Contract value

- £8,210,000 excluding VAT
- £9,852,000 including VAT

Above the relevant threshold

Award decision date

20 November 2025

Date assessment summaries were sent to tenderers

4 December 2025

Earliest date the contract will be signed

31 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

First option to extend following initial term = 36 months

Second option to extend following First option = 24 month

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services
- 85121100 - General-practitioner services
- 85112000 - Hospital support services

Contract locations

- UKK30 - Cornwall and Isles of Scilly
-

Contract 2. Lot 2 Therapeutic and Recovery Interventions

Lots

Lot 2. Therapeutic and Recovery Interventions

Supplier

- Barnardo Services Limited

Contract value

- £7,016,670 excluding VAT
- £8,420,004 including VAT

Above the relevant threshold

Award decision date

20 November 2025

Date assessment summaries were sent to tenderers

4 December 2025

Earliest date the contract will be signed

31 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

First option to extend following initial term = 36 months

Second option to extend following First option = 24 month

Main procurement category

Services

CPV classifications

- 85312300 - Guidance and counselling services
- 85312500 - Rehabilitation services

Contract locations

- UKK30 - Cornwall and Isles of Scilly
-

Contract 3. Lot 3 Domestic Abuse Training and education

Lots

Lot 3. Domestic Abuse Training and education

Supplier

- Barnardo Services Limited

Contract value

- £1,500,000 excluding VAT
- £1,800,000 including VAT

Above the relevant threshold

Award decision date

20 November 2025

Date assessment summaries were sent to tenderers

4 December 2025

Earliest date the contract will be signed

31 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2031
- Possible extension to 31 March 2036
- 10 years

Description of possible extension:

First option to extend following initial term = 36 months

Second option to extend following First option = 24 month

Main procurement category

Services

CPV classifications

- 80510000 - Specialist training services
- 80100000 - Primary education services
- 80200000 - Secondary education services
- 80300000 - Higher education services

Contract locations

- UKK30 - Cornwall and Isles of Scilly
-

Information about tenders

Lot 1. Community Domestic Abuse Service - helpline and advocacy

- 3 tenders received
 - 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 2 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 1 supplier unsuccessful (details included for contracts over £5 million)
-

Unsuccessful suppliers

- [First Light South West Ltd](#)
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Lot 2. Therapeutic and Recovery Interventions

- 2 tenders received
 - 1 tender assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
 - 1 supplier awarded contracts
 - 0 suppliers unsuccessful (details included for contracts over £5 million)
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Lot 3. Domestic Abuse Training and education

- 2 tenders received

- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Suppliers

Barnardo Services Limited

- Public Procurement Organisation Number: PGXT-7584-PLZM

Tanners Lane

Ilford

IG6 1QG

United Kingdom

Email: bdunationalteam@barnardos.org.uk

Region: UKI53 - Redbridge and Waltham Forest

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2 Therapeutic and Recovery Interventions

Contract 3. Lot 3 Domestic Abuse Training and education

First Light South West Ltd

- Public Procurement Organisation Number: PRDQ-9821-RPCW

The Business Centre

Plymouth

PL4 0EG

United Kingdom

Region: UKK41 - Plymouth

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

The Women's Centre Cornwall

- Public Procurement Organisation Number: PBYT-5265-WMLZ

Windsor House

Cheltenham

GL50 3AT

United Kingdom

Email: fundraising@womenscentrecornwall.org.uk

Region: UKK13 - Gloucestershire

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 Community Domestic Abuse Service - helpline and advocacy

Contracting authority

Cornwall Council

- Public Procurement Organisation Number: PYRH-9827-DWLP

County Hall

Truro

TR1 3AY

United Kingdom

Contact name: Mr James Howarth

Telephone: +441872324971

Email: james.howarth@cornwall.gov.uk

Website: <http://www.cornwall.gov.uk/>

Region: UKK30 - Cornwall and Isles of Scilly

Organisation type: Public authority - sub-central government