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Contract

CPT_25_17 End User Devices service

National Audit Office

F03: Contract award notice

Notice identifier: 2025/S 000-080449

Procurement identifier (OCID): ocds-h6vhtk-05f060

Published 8 December 2025, 9:51 am

Section I: Contracting authority

I.1) Name and addresses

National Audit Office

157-197 Buckingham Palace Road

London

SW1W9SP

Contact

ima orosei

Email

ima.rosei@nao.org.uk

Telephone

+44 2077985343

Country

United Kingdom

Region code

UKI32 - Westminster

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.nao.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CPT_25_17 End User Devices service

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

The National Audit Office (NAO) has awarded a contract for the provision of end user devices to support the NAO end user compute replenishment program.

The contract will commence on Friday 6th June 2025, with an initial term of four years ending on Tuesday 5th June 2029. There is a 12-month extension available, which could extend the contract until Wednesday 5th June 2030.

The estimated total contract value inclusive of VAT, is up to £3.5m gross over the five year duration.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,916,666.67

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The National Audit Office (NAO) has awarded a contract for the provision of end user devices to support the NAO end user compute replenishment program.

This contract was awarded via Healthtrust Europe ICT Solutions framework

II.2.5) Award criteria

Quality criterion - Name: Technical Service Delivery case study / Weighting: 20

Quality criterion - Name: Pre-Sales Support / Weighting: 20

Quality criterion - Name: Delivery and Logistics / Weighting: 25

Quality criterion - Name: After Care / Weighting: 15

Quality criterion - Name: Social Value, Diversity and inclusion / Weighting: 5

Quality criterion - Name: Environmental considerations / Weighting: 5

Cost criterion - Name: Cost / Weighting: 10

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract is awarded using the Healthtrust Europe ICT Solutions framework agreement, which was procured in accordance with the Public Contracts Regulations 2015.

Reference: Framework Agreement 2024/S 000-002748

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

CPT_25_17 End User Devices service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2025

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

XMA LIMITED

44 Nottingham South & Wilford Industrial Estate

Nottingham

NG11 7BH

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

02051703

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,333,333.33

Total value of the contract/lot: £2,916,666.67

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

National Audit Office

157-197 Buckingham Palace Road

Victoria

SW1W 9SP

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

National Audit Office

157-197 Buckingham Palace Road

Victoria

SW1W 9SP

Country

United Kingdom