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Contract

## **Hard Facilities Management Services Provider**

Natural History Museum

F03: Contract award notice

Notice identifier: 2025/S 000-080387

Procurement identifier (OCID): ocds-h6vhtk-04b723

Published 5 December 2025, 7:05pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Natural History Museum

Cromwell Road

London

SW7 5BD

#### **Contact**

Chloe Higgins

#### **Email**

[c.higgins@nhm.ac.uk](mailto:c.higgins@nhm.ac.uk)

#### **Telephone**

+44 2079426046

#### **Country**

United Kingdom

**Region code**

UKI - London

**Internet address(es)**

Main address

[www.nhm.ac.uk](http://www.nhm.ac.uk)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Hard Facilities Management Services Provider

**II.1.2) Main CPV code**

- 79993100 - Facilities management services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The Natural History Museum wishes to appoint an experienced company to provide comprehensive hard services maintenance and project works for planned and reactive Building Services, Mechanical, Electrical, Plumbing and Fabric systems, including related administrative duties and incorporating the public health, scientific facilities and physical visitor and administrative spaces contained within the Natural History Museum estate.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £12,500,000

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

### **II.2.4) Description of the procurement**

The Natural History Museum wishes to appoint an experienced company to provide comprehensive hard services maintenance and project works for planned and reactive Building Services, Mechanical, Electrical, Plumbing and Fabric systems, including related administrative duties and incorporating the public health, scientific facilities and physical visitor and administrative spaces contained within the Natural History Museum estate.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Cost criterion - Name: Pricing / Weighting: 30

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-037118](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 November 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

CBRE Managed Services Limited

61 Southwark Street

London

SE1 0HL

Country

United Kingdom

NUTS code

- UKI - London

National registration number

01799580

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £12,500,000

Total value of the contract/lot: £12,043,194.06

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=999409601> GO

Reference: GO-2025125-PRO-33590335

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Natural History Museum

London

SW7 5BD

Country

United Kingdom