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Award

CPT_24_48 General OH Services, EAP and Health Screening services

National Audit Office

UK6: Contract award notice - Procurement Act 2023 - view information about notice types

Notice identifier: 2025/S 000-080380

Procurement identifier (OCID): ocds-h6vhtk-055fe5 (view related notices)

Published 5 December 2025, 6:44pm

Scope

Reference

CPT 24 48

Description

The National Audit Office (NAO), the UK's independent public spending watchdog, is awarding contracts to suppliers experienced in providing comprehensive Occupational Health (OH) service comprised of Health Assessment Questionnaires, Management Referrals, DSE Assessments, Immunisation Programmes, Employee Assistance Programme and Health Screening services.

These services have strategic importance and will be a key enabler of NAO performance and productivity.

The awarded service contract will be divided into the following 3 lots:

Lot 1 Occupational Health services

- Lot 2 Employment Assistance programme
- · Lot 3 Health Screening

The new contracts will run for an initial period of 3 years from Wednesday 1st April 2026 until Saturday 31st March 2029, with the option to further extend for a period of up to 2 years (by 2 periods of 12 months) until Monday 31st March 2031 at the NAO's discretion.

Lot 1. Occupational Health (OH) Services

Description

We are seeking to award a contract to a supplier who will be expected to deliver Occupational Health (OH) Services to staff based in the NAO London and Newcastle officesThe estimated value for this lot will be up to £615k inclusive of VAT

Lot 2. Employment Assistance programme

Description

We are seeking to award a contract to a supplier who will be expected to deliver Employment Assistance programme service to staff based in the NAO London and Newcastle officesThe estimated value for this lot will be up to £110k inclusive of VAT

Lot 3. Health screening services

Description

We are seeking to award a contract to a supplier who will be expected to deliver Health screening service to staff based in the NAO London and Newcastle officesThe estimated value for this lot will be up to £600k inclusive of VAT

Contract 1. Lot 1. Occupational Health (OH) Services

Lots

Lot 1. Occupational Health (OH) Services

Supplier

HEALTH PARTNERS GROUP LIMITED

Contract value

- £512,500 excluding VAT
- £615,000 including VAT

Above the relevant threshold

Award decision date

5 December 2025

Date assessment summaries were sent to tenderers

5 December 2025

Standstill period

- End: 16 December 2025
- 8 working days

Earliest date the contract will be signed

16 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The new contracts will run for an initial period of 3 years from Wednesday 1st April 2026 until Saturday 31st March 2029, with the option to further extend for a period of up to 2 years (by 2 periods of 12 months) until Monday 31st March 2031 at the NAO's discretion.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The NAO reserves the right, during the term of the contract, to:

- Procure additional occupational health services, including but not limited to health screening, EAP enhancements, and specialist assessments; and
- Obtain additional professional services, such as configuration, training, and consultancy, at the rates specified in the contract.

These options may be exercised at any time during the contract period to ensure flexibility and scalability in meeting the NAO's evolving needs. This provision is included in accordance with Section 31 of the Procurement Act 2023.

CPV classifications

- 85140000 Miscellaneous health services
- 85312300 Guidance and counselling services
- 98000000 Other community, social and personal services

Contract locations

UK - United Kingdom

Contract 2. Lot 2 Employment Assistance programme (EAP)

Lots

Lot 2. Employment Assistance programme

Supplier

• VITA HEALTH WELLNESS LIMITED

Contract value

- £91,666.67 excluding VAT
- £110,000 including VAT

Above the relevant threshold

Award decision date

5 December 2025

Date assessment summaries were sent to tenderers

5 December 2025

Standstill period

- End: 16 December 2025
- 8 working days

Earliest date the contract will be signed

16 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031

• 5 years

Description of possible extension:

The new contracts will run for an initial period of 3 years from Wednesday 1st April 2026 until Saturday 31st March 2029, with the option to further extend for a period of up to 2 years (by 2 periods of 12 months) until Monday 31st March 2031 at the NAO's discretion.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The NAO reserves the right, during the term of the contract, to:

- Procure additional occupational health services, including but not limited to health screening, EAP enhancements, and specialist assessments; and
- Obtain additional professional services, such as configuration, training, and consultancy, at the rates specified in the contract.

These options may be exercised at any time during the contract period to ensure flexibility and scalability in meeting the NAO's evolving needs. This provision is included in accordance with Section 31 of the Procurement Act 2023.

CPV classifications

- 85140000 Miscellaneous health services
- 85312300 Guidance and counselling services
- 98000000 Other community, social and personal services

Contract locations

• UK - United Kingdom

Contract 3. Lot 3 Health Screening (HS)

Lots

Lot 3. Health screening services

Supplier

• MEDIGOLD HEALTH CONSULTANCY LIMITED

Contract value

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Award decision date

5 December 2025

Date assessment summaries were sent to tenderers

5 December 2025

Standstill period

- End: 16 December 2025
- 8 working days

Earliest date the contract will be signed

16 January 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The new contracts will run for an initial period of 3 years from Wednesday 1st April 2026 until Saturday 31st March 2029, with the option to further extend for a period of up to 2 years (by 2 periods of 12 months) until Monday 31st March 2031 at the NAO's discretion.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The NAO reserves the right, during the term of the contract, to:

• Procure additional occupational health services, including but not limited to health screening, EAP enhancements, and specialist assessments; and

• Obtain additional professional services, such as configuration, training, and consultancy, at the rates specified in the contract.

These options may be exercised at any time during the contract period to ensure flexibility and scalability in meeting the NAO's evolving needs. This provision is included in accordance with Section 31 of the Procurement Act 2023.

CPV classifications

- 85140000 Miscellaneous health services
- 85312300 Guidance and counselling services
- 98000000 Other community, social and personal services

Contract locations

UK - United Kingdom

Information about tenders

Lot 1. Occupational Health (OH) Services

- 10 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Lot 2. Employment Assistance programme

- 7 tenders received
- 1 tender assessed in the final stage:
 - 1 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

Lot 3. Health screening services

- 9 tenders received
- 4 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

HEALTH PARTNERS GROUP LIMITED

• Companies House: 10284664

• Public Procurement Organisation Number: PJJL-4477-HTDM

The Roller Mill

Uckfield

TN22 5AA

United Kingdom

Email: tenders@healthpartners.uk.com

Website: https://www.healthpartnersgroup.com

Region: UKJ22 - East Sussex CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1. Occupational Health (OH) Services

MEDIGOLD HEALTH CONSULTANCY LIMITED

• Companies House: 03507491

• Public Procurement Organisation Number: PHMM-7835-PLTX

Medigold House

Northampton

NN4 7BF

United Kingdom

Email: tenders@medigold-health.com

Website: https://www.medigold-health.com

Region: UKF24 - West Northamptonshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 3. Lot 3 Health Screening (HS)

VITA HEALTH WELLNESS LIMITED

• Companies House: 02456305

Public Procurement Organisation Number: PZWV-8193-JBMW

3 Dorset Rise

London

EC4Y 8EN

United Kingdom

Email: bids@vhg.co.uk

Website: https://www.vitahealthgroup.co.uk/

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 2. Lot 2 Employment Assistance programme (EAP)

Contracting authority

National Audit Office

• Public Procurement Organisation Number: PBHM-8926-YDNL

157-197 Buckingham Palace Road

London

SW1W 9SP

United Kingdom

Email: NAO.Procurement@nao.org.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government