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Award

## **TfW Retail Ticketing Solution (RTS)**

Transport for Wales Rail Limited (Utility Buyer)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080352

Procurement identifier (OCID): ocids-h6vhtk-05221d

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### **Scope**

### **Reference**

TFW0910.00

### **Description**

Following the recent tender exercise this is to notify the market of the award of a new contract to the Supplier offering the most advantageous tender for the provision of a new Retail Ticketing Solution to TFWRL.

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## **Contract 1. TfW Retail Ticketing Solution (RTS)**

### **Supplier**

- Vix Technology UK Limited

### **Contract value**

- £6,727,252 excluding VAT
- £8,192,702 including VAT

Above the relevant threshold

### **Award decision date**

26 November 2025

### **Date assessment summaries were sent to tenderers**

26 November 2025

### **Earliest date the contract will be signed**

22 December 2025

### **Contract dates (estimated)**

- 23 December 2025 to 22 December 2028
- Possible extension to 22 December 2031
- 6 years

Description of possible extension:

Option to extend for up to three periods of 12 months each

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

- PAYG cEMV Integration
- Bags and carry straps
- Mag Stripe Reader/Write Support (Station Ticket Office Only)
- Customer Display (total) up to 81 required
- Disposal of incumbent equipment

## **CPV classifications**

- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UK - United Kingdom
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## Information about tenders

- 4 tenders received
- 3 tenders assessed in the final stage:
  - 3 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

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## Procedure

### Procedure type

Open procedure

### Special regime

Utilities

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## Supplier

### Vix Technology UK Limited

- Public Procurement Organisation Number: PMJL-5169-MRDN

Ridgecourt The Ridge

Surrey

KT18 7EP

United Kingdom

Email: [uk.tenders@vixtechnology.com](mailto:uk.tenders@vixtechnology.com)

Region: UKJ26 - East Surrey

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Connected people/organisations:

VIX AFC Limited, 02649163, RidgECourt The Ridge, Epsom, Surrey, KT18 7EP, UK

Contract 1. TfW Retail Ticketing Solution (RTS)

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## **Contracting authority**

### **Transport for Wales Rail Limited (Utility Buyer)**

- Public Procurement Organisation Number: PVJP-5451-JYWQ

3 Llys Cadwyn

Pontypridd

CF37 4TH

United Kingdom

Email: [procurement.help@tfwrail.wales](mailto:procurement.help@tfwrail.wales)

Website: <http://www.tfwrail.wales>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales