

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/080257-2025>

Tender

Retail catering and retail outlet concession

HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080257

Procurement identifier (OCID): ocds-h6vhtk-058235 ([view related notices](#))

Published 5 December 2025, 3:15pm

Scope

Reference

C398391

Description

HUTH is seeking innovative and experienced suppliers to manage and operate our retail catering units at Hull Royal Infirmary and Castle Hill Hospital. Our goal is to provide high-quality, cost-effective, and customer-focused services that meet the diverse needs of our hospital community. The successful supplier will have the opportunity to:

Enhance Customer Experience: Develop and deliver a modern, engaging, and efficient retail catering service that enhances the overall experience for our patients, staff, and visitors.

Drive Innovation: Implement innovative solutions and best practices in retail catering to improve service delivery, increase customer satisfaction, and drive operational efficiency.

Collaborate with the NHS: Partner with a prestigious NHS Trust and contribute to the well-being of our community by providing high-quality catering services.

Achieve Financial Success: Benefit from a stable and supportive partnership with the NHS, with opportunities for revenue generation and business growth.

Partnering with HUTH offers numerous benefits including:

Reputation and Trust: Align your brand with the trusted and respected NHS, enhancing your reputation and credibility in the market.

Access to a Large Customer Base: Serve a diverse and extensive customer base, including patients, staff, and visitors, ensuring a steady stream of business.

Support and Collaboration: Work closely with HUTH's dedicated team, benefiting from their expertise, support, and collaborative approach to service delivery.

Opportunities for Growth: Leverage the partnership to explore new business opportunities, expand your service offerings, and achieve long-term growth.

Total value (estimated)

- £0 excluding VAT
- £0 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 28 February 2036
- 9 years, 11 months, 28 days

Main procurement category

Services

Contract locations

- UKE - Yorkshire and the Humber

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Hull Royal Infirmary

Description

Services at Hull Royal Infirmary site.

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

CPV classifications

- 55520000 - Catering services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are

the same for all lots.

Lot 2. Castle Hill Hospital

Description

Services at Castle Hill Hospital site.

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

CPV classifications

- 55520000 - Catering services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. Hull Royal Infirmary and Castle Hill Hospital

Description

Services to Hull Royal Infirmary and Castle Hill Hospital.

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

CPV classifications

- 55520000 - Catering services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Retail Shop at Castle Hill Hospital

Description

Retail Shop to be located at Castle Hill Hospital

Lot value (estimated)

- £0 excluding VAT
- £0 including VAT

CPV classifications

- 55520000 - Catering services
- 55900000 - Retail trade services

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Submission

Enquiry deadline

5 January 2026, 5:00pm

Tender submission deadline

28 January 2026, 5:00pm

Submission address and any special instructions

Submission via the Atamis portal

<https://atamis-1928.my.salesforce-sites.com/?searchtype=Projects>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

9 February 2026

Award criteria

Name	Description	Type	Weighting
Commercial	Income from the concession agreement.	Price	70%
Quality	Income from the concession agreement.	Quality	20%
Social Value	Income from the concession agreement.	Quality	10%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure**Procedure type**

Open procedure

Contracting authority

HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST

- NHS Organisation Data Service: RWA
- Public Procurement Organisation Number: PHNT-9958-NGDZ

Hull Royal Infirmary, Anlaby Road

Hull

HU3 2JZ

United Kingdom

Email: Emile.allen1@nhs.net

Website: <https://www.hull.nhs.uk/>

Region: UKE11 - Kingston upon Hull, City of

Organisation type: Public authority - central government