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Tender

## **Retail catering and retail outlet concession**

HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080257

Procurement identifier (OCID): ocds-h6vhtk-058235 ([view related notices](#))

Published 5 December 2025, 3:15pm

### **Scope**

### **Reference**

C398391

### **Description**

HUTH is seeking innovative and experienced suppliers to manage and operate our retail catering units at Hull Royal Infirmary and Castle Hill Hospital. Our goal is to provide high-quality, cost-effective, and customer-focused services that meet the diverse needs of our hospital community. The successful supplier will have the opportunity to:

**Enhance Customer Experience:** Develop and deliver a modern, engaging, and efficient retail catering service that enhances the overall experience for our patients, staff, and visitors.

**Drive Innovation:** Implement innovative solutions and best practices in retail catering to improve service delivery, increase customer satisfaction, and drive operational efficiency.

**Collaborate with the NHS:** Partner with a prestigious NHS Trust and contribute to the well-being of our community by providing high-quality catering services.

**Achieve Financial Success:** Benefit from a stable and supportive partnership with the NHS, with opportunities for revenue generation and business growth.

Partnering with HUTH offers numerous benefits including:

**Reputation and Trust:** Align your brand with the trusted and respected NHS, enhancing your reputation and credibility in the market.

**Access to a Large Customer Base:** Serve a diverse and extensive customer base, including patients, staff, and visitors, ensuring a steady stream of business.

**Support and Collaboration:** Work closely with HUTH's dedicated team, benefiting from their expertise, support, and collaborative approach to service delivery.

**Opportunities for Growth:** Leverage the partnership to explore new business opportunities, expand your service offerings, and achieve long-term growth.

### **Total value (estimated)**

- £0 excluding VAT
- £0 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2036
- 9 years, 11 months, 28 days

### **Main procurement category**

Services

## **Contract locations**

- UKE - Yorkshire and the Humber

## **Not the same for all lots**

CPV classifications are shown in Lot sections, because they are not the same for all lots.

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## **Lot 1. Hull Royal Infirmary**

### **Description**

Services at Hull Royal Infirmary site.

### **Lot value (estimated)**

- £0 excluding VAT
- £0 including VAT

### **CPV classifications**

- 55520000 - Catering services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are

the same for all lots.

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## **Lot 2. Castle Hill Hospital**

### **Description**

Services at Castle Hill Hospital site.

### **Lot value (estimated)**

- £0 excluding VAT
- £0 including VAT

### **CPV classifications**

- 55520000 - Catering services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 3. Hull Royal Infirmary and Castle Hill Hospital**

### **Description**

Services to Hull Royal Infirmary and Castle Hill Hospital.

### **Lot value (estimated)**

- £0 excluding VAT
- £0 including VAT

### **CPV classifications**

- 55520000 - Catering services

### **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Lot 4. Retail Shop at Castle Hill Hospital**

### **Description**

Retail Shop to be located at Castle Hill Hospital

### **Lot value (estimated)**

- £0 excluding VAT
- £0 including VAT

### **CPV classifications**

- 55520000 - Catering services
- 55900000 - Retail trade services

## **Same for all lots**

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

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## **Submission**

### **Enquiry deadline**

5 January 2026, 5:00pm

### **Tender submission deadline**

28 January 2026, 5:00pm

### **Submission address and any special instructions**

Submission via the Atamis portal

<https://atamis-1928.my.salesforce-sites.com/?searchtype=Projects>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

**Award decision date (estimated)**

9 February 2026

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**Award criteria**

<b>Name</b>	<b>Description</b>	<b>Type</b>	<b>Weighting</b>
Commercial	Income from the concession agreement.	Price	70%
Quality	Income from the concession agreement.	Quality	20%
Social Value	Income from the concession agreement.	Quality	10%

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**Other information****Conflicts assessment prepared/revised**

Yes

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**Procedure****Procedure type**

Open procedure

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## Contracting authority

### **HULL UNIVERSITY TEACHING HOSPITALS NHS TRUST**

- NHS Organisation Data Service: RWA
- Public Procurement Organisation Number: PHNT-9958-NGDZ

Hull Royal Infirmary, Anlaby Road

Hull

HU3 2JZ

United Kingdom

Email: [Emile.allen1@nhs.net](mailto:Emile.allen1@nhs.net)

Website: <https://www.hull.nhs.uk/>

Region: UKE11 - Kingston upon Hull, City of

Organisation type: Public authority - central government