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Award

## **Re-tender for the provision of Housing-Related Support Service for children in care and care leavers (16-25 years old) in Herefordshire**

Herefordshire Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080107

Procurement identifier (OCID): ocids-h6vhtk-05a299 ([view related notices](#))

Published 5 December 2025, 12:09pm

### **Scope**

### **Reference**

DN792141

### **Description**

Herefordshire Council is inviting suitably qualified organisations to submit tenders for the provision of a housing-related support service for children in care and care leavers aged 16 to 25 residing in Herefordshire. The service will assist vulnerable young people transitioning from care into supported arrangements, offering tailored support, guidance, and access to specialist services based on individual needs.

The successful provider will be required to supply accommodation for a minimum of 16 young people in a combination of one- and two-bedroom self-contained units. This must include at least two one-bedroom units designated for emergency accommodation.

Prospective suppliers must demonstrate the ability to provide sufficient and suitable

properties within the boundaries of the County of Herefordshire to meet the Council's requirements. Alternatively, they must provide evidence of an enforceable agreement with property owners to utilise suitable accommodation for service delivery for the full duration of the contract.

Prospective suppliers must also be eligible to make Housing Benefit (HB) claims in accordance with current Department for Work and Pensions (DWP) guidance on specified accommodation.

Contract Duration: 1 March 2026 to 20 February 2029, with an option to extend for up to an additional 48 months.

Maximum Contract Value: £423,480 per annum, totalling £2,964,360 over a potential seven-year term (including extensions). This amount does not include potential income from Housing Benefit or those payments made by the Council pursuant to the Contract (from the Children's Social Care funding) to cover accommodation costs for eligible Accommodation paid for service users.

Estimated annual income from accommodation charges for eligible Accommodation paid for service users is approximately £138,000, with up to a further £118,000 (circa) potentially being receivable for non-Accommodation paid for service users via Housing Benefit payments.

**IMPORTANT NOTE:** These figures are indicative only and DO NOT constitute guaranteed income. Housing Benefit decisions are made independently by the Revenue and Benefits team and are outside the scope of this contract. Additionally, the age profile of those accommodated is subject to fluctuations based on demand.

Please note, this is a new competitive procurement process using an Open Procedure conducted in accordance with the Light Touch Regime (Section 9) of the Procurement Act 2023, allowing for procedural flexibilities.

The objective of the procurement is to re-tender the service provision in Herefordshire as a contract was not awarded during the procurement that was undertaken in August - September 2025 (Tender for the provision of Housing-Related Support Service for children in care and care leavers (16-25 years old) in Herefordshire, DN562021, FTS ref. 2025/S 000-046973).

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## **Contract 1**

### **Supplier**

- Connexus Homes Limited

### **Contract value**

- £2,705,866 excluding VAT
- £3,247,039 including VAT

Above the relevant threshold

### **Award decision date**

3 December 2025

### **Date assessment summaries were sent to tenderers**

5 December 2025

### **Standstill period**

- End: 16 December 2025
- 8 working days

### **Earliest date the contract will be signed**

6 January 2026

## **Contract dates (estimated)**

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2033
- 7 years

Description of possible extension:

The Council reserves the option to extend the contract for a period of up to further 48 months (subject to demand, further internal governance approvals, funding and supplier's satisfactory performance).

## **Main procurement category**

Services

## **CPV classifications**

- 85300000 - Social work and related services

## **Contract locations**

- UKG11 - Herefordshire, County of

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## **Information about tenders**

- 3 tenders received
- 1 tender assessed in the final stage:

- 0 submitted by small and medium-sized enterprises (SME)
- 1 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

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## **Supplier**

### **Connexus Homes Limited**

- Mutuals Public Register: RS008376
- Public Procurement Organisation Number: PZTX-9645-HPZJ

The Gateway, The Auction Yard

Craven Arms

SY7 9BW

United Kingdom

Email: [procurement@connexus-group.co.uk](mailto:procurement@connexus-group.co.uk)

Region: UKG22 - Shropshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

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## Contracting authority

### Herefordshire Council

- Public Procurement Organisation Number: PDTG-2978-LHCN

Herefordshire Council, Plough Lane

Hereford

HR4 0LE

United Kingdom

Contact name: Ms Aksana Hironak

Email: [commercialservices@herefordshire.gov.uk](mailto:commercialservices@herefordshire.gov.uk)

Region: UKG11 - Herefordshire, County of

Organisation type: Public authority - sub-central government