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Tender

Maternity and Neonatal Voices Partnership (MNVP) service

NHS BRISTOL, NORTH SOMERSET AND SOUTH GLOUCESTERSHIRE INTEGRATED CARE BOARD

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080091

Procurement identifier (OCID): ocds-h6vhtk-05ef88

Published 5 December 2025, 12:04pm

Scope

Reference

C400424

Description

NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board (BNSSG ICB) seeks to commission a Maternity and Neonatal Voices Partnership (MNVP) service for the BNSSG Local Maternity and Neonatal System (LMNS). The MNVP will act as an independent service user-led partnership, working alongside maternity and neonatal providers to gather, analyse and present the experiences of women, birthing people, babies and families, and support continuous quality improvement and co-production.

The service will involve structured engagement, outreach, data collection and analysis, representation at LMNS governance meetings, and collaboration with maternity and neonatal clinical teams across the two acute Trusts within BNSSG. The service will deliver against national MNVP guidance and required outcomes set out by NHS England.

The appointed Provider will employ a small core MNVP team (Trust Lead, Neonatal Lead and Engagement role) and provide the infrastructure, governance, supervision, digital systems and support required to deliver a robust and representative MNVP service.

Key components of the service include:

- Engagement activity across Bristol, North Somerset and South Gloucestershire.
- Culturally safe, trauma-informed and inclusive approaches tailored to diverse communities.
- Strong representation of Black, Asian and minoritised voices, deprived communities, and seldom-heard groups.
- Collection, analysis and thematic reporting of qualitative and quantitative feedback.
- Co-production of improvement activities with families and system partners.
- Active attendance at LMNS governance, safety and quality forums.
- Support for MNVP volunteers.
- Social media and communications activity to promote engagement.
- Applicants should demonstrate how they will support workforce wellbeing and contribute to wider system social value obligations, in line with NHS England requirements.
- The Provider will be required to deliver a mobilisation plan including key milestones, risks and mitigations.

The MNVP Strategic and Commissioning Lead will remain employed by BNSSG ICB and will work closely with the commissioned provider.

Due to the changes in the NHS landscape, BNSSG ICB reserves the right to include NHS Gloucestershire Integrated Care Board to join the successful supplier contract during the duration of the contract if it is appropriate to so.

BNSSG ICB reserves the right under Regulation 41(6) to directly award a subsequent contract under Schedule 5 section 8 (a).

This procurement is being carried out by NHS South, Central and West Commissioning Support Unit.

Total value (estimated)

- £225,000 excluding VAT
- £270,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 April 2026 to 14 April 2028
- Possible extension to 14 April 2029
- 3 years

Description of possible extension:

The contract may be extended for up to a further 1 year (12 months) which may be exercised at the commissioner's discretion giving a total 3 years if full contract term is fulfilled.

Options

The right to additional purchases while the contract is valid.

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Main procurement category

Services

CPV classifications

- 85140000 - Miscellaneous health services

Participation

Legal and financial capacity conditions of participation

The ITT documentation within the e-procurement system sets out the minimum level of economic and financial standing threshold within the evaluation criteria for this procurement.

Technical ability conditions of participation

The ITT documentation within the e-procurement system sets out the minimum level of economic and financial standing threshold within the evaluation criteria for this procurement.

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Tender submission deadline

19 January 2026, 12:00pm

Submission address and any special instructions

Interested providers will be able to view this opportunity via the live opportunities list on the 'Health Family' e-procurement system, Atamis. Click on 'View our Live Opportunities' from the home page, available on the following link: [https://health](https://healthfamily.force.com/s/Welcome)

[family.force.com/s/Welcome](https://healthfamily.force.com/s/Welcome).

Once you have found the opportunity (via the search function, using the title or reference number), to gain full access to the bid documentation (including questionnaires), you will need to click on 'Register interest' - this will take you to the log-in page.

If you are not already registered on the system, you will need to do so before gaining full access to the documentation and be able to submit a bid.

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 3 November 2028

Award criteria

Name	Type	Weighting
Quality	Quality	80%
Social Value	Quality	10%
Value	Price	10%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<https://health-family.force.com/s/Welcome>

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Technical specifications to be met

<https://healthfamily.force.com/s/Welcome>.

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Contracting authority

NHS BRISTOL, NORTH SOMERSET AND SOUTH GLOUCESTERSHIRE INTEGRATED CARE BOARD

- NHS Organisation Data Service: QUY
- Public Procurement Organisation Number: PPCD-6597-HCDW

Floor 2, North Wing, 100 Temple Street

Bristol

BS1 6AG

United Kingdom

Email: scwcsu.scwprocurement.bnssg@nhs.net

Website: <https://bnssg.icb.nhs.uk/>

Region: UKK11 - Bristol, City of

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS South Central and West CSU

Summary of their role in this procurement: Procurement Support

- NHS Organisation Data Service: ODF
- Public Procurement Organisation Number: PXTZ-5316-XWPW

Omega House, 112 Southampton Road

Eastleigh

SO50 5PB

United Kingdom

Email: scwcsu.procurement@nhs.net

Website: <https://www.scwcsu.nhs.uk/>

Region: UKJ35 - South Hampshire

Contact organisation

Contact NHS South Central and West CSU for any enquiries.