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Tender

## Community Wellbeing Pathfinder Service

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080067

Procurement identifier (OCID): ocds-h6vhtk-05aea4 ([view related notices](#))

Published 5 December 2025, 11:24am

### Scope

### Description

Newcastle City Council is seeking a provider of a Community Wellbeing Path Finder Service.

The purpose of this service is to provide preventative, non-clinical interventions that support individuals and communities to maintain and improve their physical, mental, and social wellbeing. By focusing on early intervention and an asset-based approach, the service will deliver personalised support, helping residents access appropriate services and community resources before challenges escalate into crisis.

Community wellbeing services play a vital role in tackling challenges such as social isolation, poor mental health, and financial hardship. They complement statutory health and social care provision by offering holistic, person-centred support that promotes independence and reduces demand on acute services

### Total value (estimated)

- £770,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2029
- 3 years

### **Main procurement category**

Services

### **CPV classifications**

- 85312310 - Guidance services
- 85323000 - Community health services

### **Contract locations**

- UKC22 - Tyneside

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

## **Submission**

### **Enquiry deadline**

2 January 2026, 12:00pm

### **Tender submission deadline**

16 January 2026, 12:00pm

### **Submission address and any special instructions**

All submissions must be made via the council's electronic tender portal; <https://www.open-uk.org/>

### **Tenders may be submitted electronically**

Yes

### **Languages that may be used for submission**

English

### **Award decision date (estimated)**

19 February 2026

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## Award criteria

<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Delivery of service as set out in the service specification	Quality	100%

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## Other information

### Conflicts assessment prepared/revised

Yes

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## Procedure

### Procedure type

Open procedure

### Special regime

Light touch

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## Documents

### Associated tender documents

<https://www.open-uk.org/>

All documents are available at no cost via: <https://www.open-uk.org/>

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## Contracting authority

### Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: [corporate.procurement.team@newcastle.gov.uk](mailto:corporate.procurement.team@newcastle.gov.uk)

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government