

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/080067-2025>

Tender

Community Wellbeing Pathfinder Service

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080067

Procurement identifier (OCID): ocds-h6vhtk-05aea4 ([view related notices](#))

Published 5 December 2025, 11:24am

Scope

Description

Newcastle City Council is seeking a provider of a Community Wellbeing Path Finder Service.

The purpose of this service is to provide preventative, non-clinical interventions that support individuals and communities to maintain and improve their physical, mental, and social wellbeing. By focusing on early intervention and an asset-based approach, the service will deliver personalised support, helping residents access appropriate services and community resources before challenges escalate into crisis.

Community wellbeing services play a vital role in tackling challenges such as social isolation, poor mental health, and financial hardship. They complement statutory health and social care provision by offering holistic, person-centred support that promotes independence and reduces demand on acute services

Total value (estimated)

- £770,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 85312310 - Guidance services
- 85323000 - Community health services

Contract locations

- UKC22 - Tyneside

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 January 2026, 12:00pm

Tender submission deadline

16 January 2026, 12:00pm

Submission address and any special instructions

All submissions must be made via the council's electronic tender portal; <https://www.open-uk.org/>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

19 February 2026

Award criteria

Name	Type	Weighting
Delivery of service as set out in Quality the service specification		100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://www.open-uk.org/>

All documents are available at no cost via: <https://www.open-uk.org/>

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government