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Tender

Mediation and Disagreement Resolution Services

Cumberland Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080059

Procurement identifier (OCID): ocds-h6vhtk-05df23 ([view related notices](#))

Published 5 December 2025, 11:16am

Scope

Description

Cumberland Council wishes to commission a single supplier for the provision of Mediation, Resolution and Disagreement Service from 01st April 2026.

Cumberland Council is legally required under the Children and Families Act 2014 to provide mediation and disagreement resolution services for parents/carers of children and young people with Special Educational Needs and Disabilities (SEND).

The contract will commence on 01st April 2026 and will continue for a period of three years.

There is the potential for a contract extension of two X up to 12 months period depending on both the success in achieving the required outcomes and availability of further funding.

The estimated total value of the contract over the total contract period (including any extension periods) is a maximum value of £205K but no guarantee is given as to the actual value of the contract.

For further details and to access the tender documents, including the specification, use the council's online procurement portal - The Chest - <https://www.the-chest.org.uk>.

Registration on The Chest is free. All bids must be received electronically via The Chest by the closing date stated in the ITT.

Total value (estimated)

- £205,000 excluding VAT
- £245,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

There is the potential for a contract extension of two x up to 12 months, depending on both the success in achieving the required outcomes and availability of further funding.

Main procurement category

Services

CPV classifications

- 85300000 - Social work and related services

Contract locations

- UKD1 - Cumbria

Participation

This procurement is reserved for

UK suppliers

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

9 January 2026, 10:30am

Tender submission deadline

16 January 2026, 10:30am

Submission address and any special instructions

<https://www.the-chest.org.uk/>

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Quality	Quality	70%
Price	Price	20%
Social Value	Quality	10%

Procedure

Procedure type

Below threshold - open competition

Special regime

Light touch

Documents

Technical specifications to be met

<https://www.the-chest.org.uk>

Registration on The Chest is Free

Contracting authority

Cumberland Council

- Public Procurement Organisation Number: PJGX-9191-DYLV

Cumbria House, 107-117 Botchergate

Carlisle

CA1 1RD

United Kingdom

Email: peopleprocurement@cumberland.gov.uk

Region: UKD12 - East Cumbria

Organisation type: Public authority - sub-central government