

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/080031-2025>

Tender

Reactive and Planned Maintenance Agreement for Goods and Passenger Lifts for the Police and Crime Commissioners for Hertfordshire, Norfolk and Suffolk

The Police and Crime Commissioner for Hertfordshire

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080031

Procurement identifier (OCID): ocds-h6vhtk-05ef66

Published 5 December 2025, 10:45am

Scope

Reference

7F-2025-P023

Description

The Police and Crime Commissioners for Hertfordshire, Norfolk and Suffolk are seeking to award a Contract for the provision for reactive and planned maintenance of goods and passenger lifts

Total value (estimated)

- £400,000 excluding VAT
- £480,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 4 February 2026 to 3 February 2028
- Possible extension to 3 February 2029
- 3 years

Description of possible extension:

1 x 12 month's extension

Main procurement category

Services

CPV classifications

- 50750000 - Lift-maintenance services

Lot constraints

Description of how multiple lots may be awarded:

Lot 1: Hertfordshire

Lot 2: Norfolk and Suffolk

Lot Lot 1. Lifts PPM and Reactive Repairs for Hertfordshire Constabulary

Description

Lifts PPM and Reactive Repairs for police premises within the Hertfordshire County

Lot value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Lot Lot 2. Lifts PPM and Reactive Repairs for Norfolk and Suffolk Constabularies

Description

Lifts PPM and Reactive Repairs for police premises in Norfolk and Suffolk Counties

Lot value (estimated)

- £100,000 excluding VAT
- £120,000 including VAT

Same for all lots

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot Lot 1. Lifts PPM and Reactive Repairs for Hertfordshire Constabulary

Lot Lot 2. Lifts PPM and Reactive Repairs for Norfolk and Suffolk Constabularies

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

6 January 2026, 12:00pm

Tender submission deadline

6 January 2026, 2:00pm

Submission address and any special instructions

<https://7force.force.com>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 February 2026

Recurring procurement

Publication date of next tender notice (estimated): 1 September 2027

Award criteria

Name	Description	Type	Weighting
Quality, Technical and Social Value	Quality, technical and social value responses	Quality	80.00%
Price submission	Price for the duration of the contract and extensions	Price	20.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

The Police and Crime Commissioner for Hertfordshire

- Public Procurement Organisation Number: PPMD-2748-DXXY

Harpenden Police Station, 13 Vaughan Road

Harpenden

AL5 4GZ

United Kingdom

Contact name: Angela Butcher

Telephone: 447600500346

Email: angela.butcher@norfolk.police.uk

Website: <https://7force.force.com>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government