

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/080031-2025>

Tender

## **Reactive and Planned Maintenance Agreement for Goods and Passenger Lifts for the Police and Crime Commissioners for Hertfordshire, Norfolk and Suffolk**

The Police and Crime Commissioner for Hertfordshire

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-080031

Procurement identifier (OCID): ocds-h6vhtk-05ef66

Published 5 December 2025, 10:45am

### **Scope**

### **Reference**

7F-2025-P023

### **Description**

The Police and Crime Commissioners for Hertfordshire, Norfolk and Suffolk are seeking to award a Contract for the provision for reactive and planned maintenance of goods and passenger lifts

### **Total value (estimated)**

- £400,000 excluding VAT
- £480,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 4 February 2026 to 3 February 2028
- Possible extension to 3 February 2029
- 3 years

Description of possible extension:

1 x 12 month's extension

### **Main procurement category**

Services

### **CPV classifications**

- 50750000 - Lift-maintenance services

### **Lot constraints**

Description of how multiple lots may be awarded:

Lot 1: Hertfordshire

Lot 2: Norfolk and Suffolk

---

## **Lot Lot 1. Lifts PPM and Reactive Repairs for Hertfordshire Constabulary**

### **Description**

Lifts PPM and Reactive Repairs for police premises within the Hertfordshire County

### **Lot value (estimated)**

- £300,000 excluding VAT
- £360,000 including VAT

### **Same for all lots**

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

---

## **Lot Lot 2. Lifts PPM and Reactive Repairs for Norfolk and Suffolk Constabularies**

### **Description**

Lifts PPM and Reactive Repairs for police premises in Norfolk and Suffolk Counties

### **Lot value (estimated)**

- £100,000 excluding VAT
- £120,000 including VAT

## **Same for all lots**

CPV classifications and contract dates are shown in the Scope section, because they are the same for all lots.

---

## **Participation**

### **Particular suitability**

**Lot Lot 1. Lifts PPM and Reactive Repairs for Hertfordshire Constabulary**

**Lot Lot 2. Lifts PPM and Reactive Repairs for Norfolk and Suffolk Constabularies**

Small and medium-sized enterprises (SME)

---

## **Submission**

### **Enquiry deadline**

6 January 2026, 12:00pm

### **Tender submission deadline**

6 January 2026, 2:00pm

**Submission address and any special instructions**

<https://7force.force.com>

**Tenders may be submitted electronically**

Yes

**Languages that may be used for submission**

English

**Award decision date (estimated)**

3 February 2026

**Recurring procurement**

Publication date of next tender notice (estimated): 1 September 2027

---

**Award criteria**

Name	Description	Type	Weighting
Quality, Technical and Social Value	Quality, technical and social value responses	Quality	80.00%
Price submission	Price for the duration of the contract and extensions	Price	20.00%

---

## Other information

### Applicable trade agreements

- Government Procurement Agreement (GPA)

### Conflicts assessment prepared/revised

Yes

---

## Procedure

### Procedure type

Open procedure

---

## Contracting authority

### The Police and Crime Commissioner for Hertfordshire

- Public Procurement Organisation Number: PPMD-2748-DXXY

Harpenden Police Station, 13 Vaughan Road

Harpenden

AL5 4GZ

United Kingdom

Contact name: Angela Butcher

Telephone: 447600500346

Email: [angela.butcher@norfolk.police.uk](mailto:angela.butcher@norfolk.police.uk)

Website: <https://7force.force.com>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government