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Planning

## Direct Payment Support Service

Peterborough City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079988

Procurement identifier (OCID): ocds-h6vhtk-05ef53

Published 5 December 2025, 9:44am

## Scope

## Reference

DN786002

## Description

The Direct Payment Support Service (DPSS) provides essential information and advice to people and parent/carers of children/young people who receive a direct payment from the Council or fund their own care and support. The service helps people to find, recruit and pay for the types of care and support they wish to receive. This enables people with care needs to have greater choice and control over the care they receive. The service under the proposed contract has been mainly used by adults but is also available for children/young people with a direct payment.

## Total value (estimated)

- £846,000 excluding VAT

- £1,015,200 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 October 2026 to 30 September 2029
- Possible extension to 30 September 2032
- 6 years

### **Main procurement category**

Services

### **CPV classifications**

- 85300000 - Social work and related services

### **Contract locations**

- UK - United Kingdom

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## **Engagement**

### **Engagement deadline**

19 December 2025

## Engagement process description

THIS IS NOT A CALL TO COMPETITION.

This is a Preliminary Market Engagement event in relation to the Direct Payment Support Service. This preliminary market engagement event does not form any part of any invitation to tender. Peterborough City Council is issuing this request for information only. Any supplier invited to present to the Authority is doing so to support market research only and to help make any potential procurement process more focused and efficient. No supplier selection or supplier preference is implied.

Peterborough City Council's Direct Payment Support Service provides essential information and advice to people who receive a direct payment from the Council and/or their representatives, parents or carers. The service helps people to find, recruit and pay for the types of care and support they wish to receive. This enables people with care needs to have greater choice and control over the care they receive. The service under the proposed contract has been mainly used by adults but is also available for children/young people with a direct payment.

For a monthly fee, direct payment recipients can also arrange to have their direct payment paid into a third party supported account managed by the provider. The provider carries out financial transactions on their instructions, pays wages directly into their care or support workers' bank accounts and provides them with a monthly statement of their account.

The current offer is due to end at the end of September 2026, so the Council is reviewing the contract to make plans for the future.

The preliminary market engagement event can be accessed via ProContract at this link:  
<https://procontract.due-north.com/Supplier/Advert/View?advertId=ec0cd459-bad1-f011-813a-005056b64545&fromProjectDashboard=False&fromRfxSummary=False&selectWorkgroup=False&fromAdvertEvent=False&fromActivityDashboard=False&restrictedPortalId=fa9a9b42-8212-ed11-8117-005056b64545>

If you do not already have an account with ProContract you can register and create an account for free. Once you have accessed the advert, please click on the green "Register interest in this opportunity". Doing this will allow you to access the Preliminary Market Engagement event and associated document. Once the questions within the document have been completed, please upload your response via ProContract. The event will remain open until 23:30 on 19th December 2025.

If you have any questions whilst this event is live and you have already registered your interest, please use the ProContract messaging facility.

## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Submission**

### **Publication date of tender notice (estimated)**

26 February 2026

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## **Procedure**

### **Special regime**

Light touch

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## **Contracting authority**

## **Peterborough City Council**

- Public Procurement Organisation Number: PLXM-3229-WVQH

Sand Martin House Peterborough, Bittern Way

Peterborough

PE2 8TY

United Kingdom

Contact name: Helen Davies

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Email: [helen.davies@peterborough.gov.uk](mailto:helen.davies@peterborough.gov.uk)

Website:

<https://www.peterborough.gov.uk/business/supplying-the-council/supply-opportunities>

Region: UKH11 - Peterborough

Organisation type: Public authority - sub-central government