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Contract

Oracle provide Market Driven Support (now known as Upgrade Support) for older database versions 11.2, 12.1 and 12.2, which are out of Premier and Extended Support. MDS/Upgrade Support provides sever

Network Rail Infrastructure Ltd

F03: Contract award notice

Notice identifier: 2025/S 000-079871

Procurement identifier (OCID): ocds-h6vhtk-05ef06

Published 4 December 2025, 4:01pm

Section I: Contracting authority

I.1) Name and addresses

Network Rail Infrastructure Ltd

Waterloo General Offices

London

SE1 8SW

Email

brent.murgatroyd@networkrail.co.uk

Telephone

+44 1908781000

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

02904587

Internet address(es)

Main address

<https://www.networkrail.co.uk/>

Buyer's address

<https://www.networkrail.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Oracle provide Market Driven Support (now known as Upgrade Support) for older database versions 11.2, 12.1 and 12.2, which are out of Premier and Extended Support. MDS/Upgrade Support provides sever

II.1.2) Main CPV code

- 72261000 - Software support services

II.1.3) Type of contract

Services

II.1.4) Short description

Oracle provide Market Driven Support (now known as Upgrade Support) for older database versions 11.2, 12.1 and 12.2, which are out of Premier and Extended Support.

MDS/Upgrade Support provides severity one fixes, security updates, upgrade support and a Technical Account Manager (TAM). This is not available from other suppliers.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £898,537.50

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Oracle provide Market Driven Support (now known as Upgrade Support) for older database versions 11.2, 12.1 and 12.2, which are out of Premier and Extended Support.

MDS/Upgrade Support provides severity one fixes, security updates, upgrade support and a Technical Account Manager (TAM). This is not available from other suppliers.

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Done under the new PA23 regime and is deemed compliant under Sch 5,6.a. "6 The following conditions are met in relation to the public contract— (a) due to an absence of competition for technical reasons, only a particular supplier can supply the goods, services or works required". This is enhanced support for end of life services which Oracle is the only one that can provide compliant Severity 1 fixes and security updates.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

49838

Title

Oracle Upgrade Support ASA Market Driven Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 November 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Oracle Corporation UK Limited

Oracle Parkway, Thames Valley Park,

Reading, Berkshire,

RG6 1RA

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1782505

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £898,537.50

Total value of the contract/lot: £898,537.50

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NETWORK RAIL INFRASTRUCTURE LIMITED

Network Rail

Milton Keynes

MK9 1EN

Email

brent.murgatroyd@networkrail.co.uk

Country

United Kingdom