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Contract

National Digital Maturity Assessment and Learning and Development Platform for Health and Social Care

Scottish Government

F03: Contract award notice

Notice identifier: 2025/S 000-079856

Procurement identifier (OCID): ocds-h6vhtk-056671

Published 4 December 2025, 3:51pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Government

5 Atlantic Quay, 150 Broomielaw

Glasgow

G2 8LU

Contact

Stuart Riach

Email

stuart.riach2@gov.scot

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.gov.scot/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10482

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

National Digital Maturity Assessment and Learning and Development Platform for Health and Social Care

Reference number

CASE/787744

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Scottish Government has awarded a contract with an external service provider to design, deliver, and maintain a national online digital maturity assessment tool and a linked learning and development website.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £904,090

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

A digital maturity assessment enables health and social care organisations to evaluate how effectively they use digital technologies to deliver, manage, and improve services. It assesses leadership, infrastructure, data use, innovation, staff confidence, digital skills, and readiness for change. It also considers digital inclusion, ensuring services are accessible and equitable for all.

The successful service provider will be required to:

- Develop a robust, user-friendly digital maturity assessment platform tailored to the Scottish health and social care context.
- Enable benchmarking at local, regional, and national levels.
- Provide actionable insights to inform digital transformation planning and investment.
- Design and host a complementary learning and development website offering curated resources, bespoke analysis, discussion groups, and improvement guides aligned with assessment outcomes.
- Ensure accessibility, data security, and ongoing technical support.

This work will play a critical role in supporting continuous improvement, workforce development, and strategic alignment across Scotland's health and social care

landscape.

II.2.5) Award criteria

Quality criterion - Name: Overall Quality / Weighting: 70

Quality criterion - Name: Understanding of the requirement / Weighting: 30/100

Quality criterion - Name: Technical proposal / Weighting: 40/100

Quality criterion - Name: Project management / Weighting: 15/100

Quality criterion - Name: Resourcing / Weighting: 10/100

Quality criterion - Name: Fair Work / Weighting: 5/100

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The period of the Contract is from and including 17 November 2025 to and including 16 November 2028, unless it is terminated earlier or extended. The period of the contract may be extended to a date falling no later than 16 November 2030. Subject to that constraint, the the period of the contract may be extended on more than one occasion.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-043204](#)

Section V. Award of contract

Contract No

CASE/787744

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 November 2025

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Meister.works ltd

117 Railton Road, Flat B

London

SE24 0LR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £904,090

Section VI. Complementary information

VI.3) Additional information

The contractor is accredited as a Living Wage Employer and will continue to pay that wage rate through the duration of this contract.

(SC Ref:817571)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sheriff Court

Edinburgh

Country

United Kingdom