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Tender

Support for Carers Service

Newcastle City Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079834

Procurement identifier (OCID): ocds-h6vhtk-05ae84 ([view related notices](#))

Published 4 December 2025, 3:24pm

Scope

Description

Newcastle City Council is seeking bids from interested suppliers to provide services and support for un pain carers of all ages who live in Newcastle. Under Section 4 of the Care Act 2014 , the Local Authority must establish, coordinate and maintain a service (or services) that provide accessible, up to date, accurate, comprehensive but proportionate advice and local information relating to care and support for people and support for carers. Ibn addition to this the Children and Families Act 2014 states that a local authority must take reasonable steps to identify and The Young Carers (Needs Assessments) (England) Regulations 2015 mandate that local authorities conduct needs assessments for young carers. This provides an introductory summary of the service delivery.

Total value (estimated)

- £853,120 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- 3 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKC22 - Tyneside

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 January 2026, 11:59pm

Tender submission deadline

13 January 2026, 12:00pm

Submission address and any special instructions

<https://www.open-uk.org>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

6 February 2026

Award criteria

Name	Type	Weighting
Quality	Quality	100%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://www.open-uk.org/>

Specification requirements

The procurement documents are available for unrestricted and full access, free of charge at: <https://www.open-uk.org>

Contracting authority

Newcastle City Council

- Public Procurement Organisation Number: PBHM-6848-TWYG

Civic Centre

Newcastle Upon Tyne

NE1 8QH

United Kingdom

Email: corporate.procurement.team@newcastle.gov.uk

Website: <https://www.newcastle.gov.uk/>

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government