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Planning

West Midlands Road Traffic Collision Support

Police and Crime Commissioner for West Midlands

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079783

Procurement identifier (OCID): ocds-h6vhtk-05eed8

Published 4 December 2025, 2:19pm

Scope

Description

The Police and Crime Commissioner (PCC) for the West Midlands is seeking a specialist delivery partner to offer a bespoke, trauma-informed support/bereavement service for individuals and families affected by fatal or life-changing road traffic collisions across the West Midlands. The service will provide emotional, practical, and advocacy support from point of referral through to recovery, ensuring a step-down approach in the form of peer support/group work which provides continuity of care beyond the remit of West Midlands Police (WMP) Family Liaison Officers (FLOs).

Contract dates (estimated)

- 1 April 2026 to 1 April 2028
- 2 years, 1 day

Main procurement category

Services

CPV classifications

- 75110000 - General public services
- 98000000 - Other community, social and personal services

Engagement

Engagement deadline

25 December 2025

Engagement process description

<https://www.eventbrite.co.uk/e/west-midlands-road-traffic-collision-support-service-provider-engagement-tickets-1975996724395?aff=oddtcreator>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Police and Crime Commissioner for West Midlands

- Public Procurement Organisation Number: PHLH-1699-TDLT

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Website: <https://www.westmidlands-pcc.gov.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government