

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/079662-2025>

Planning

## DFG Lifting Equipment

The North Yorkshire Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079662

Procurement identifier (OCID): ocds-h6vhtk-05ee9c

Published 4 December 2025, 11:30am

### Scope

### Reference

602-NYC-CD

### Description

North Yorkshire Council is seeking to establish a Term Service Contract for the survey, supply, installation, inspection, and maintenance of stairlifts and through floor lifts across domestic properties within its geographical boundaries. The contract will initially run for two years, with the option to extend annually up to a maximum of four years. The estimated annual value is £1.5 million, with a total potential value of £6 million over the full term. The scope includes: Installation of new and recycled stairlifts (straight and curved) and through floor lifts. Associated building works, electrical works, and compliance with all relevant regulations (CDM 2015, LOLER, BS standards). Provision of a five-year warranty, servicing, and repairs under warranty, plus a 24/7 call-out service. Removal, storage, refurbishment, and reinstallation of equipment in later years. Secure storage facilities for recycled lifts and parts within 45 miles of Harrogate. Contractors must demonstrate competence, hold appropriate accreditations (e.g., NICEIC, Gas Safe), and ensure operatives have valid DBS checks. Compliance with health and safety, data

protection, and safeguarding requirements is mandatory. Performance will be monitored through Key Performance Indicators (KPIs), quarterly reporting, and customer satisfaction surveys. Failure to meet standards may result in low service damages.

### **Total value (estimated)**

- £6,000,000 excluding VAT
- £6,000,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2026 to 1 April 2028
- Possible extension to 1 April 2029
- 3 years, 1 day

### **Main procurement category**

Services

### **CPV classifications**

- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators
- 50750000 - Lift-maintenance services

### **Contract locations**

- UK - United Kingdom

---

## **Engagement**

### **Engagement deadline**

17 December 2025

### **Engagement process description**

North Yorkshire Council is conducting preliminary market engagement for a forthcoming Term Service Contract for the supply, installation, inspection, and maintenance of stairlifts and through floor lifts. The purpose of this engagement is to gather feedback from potential suppliers on the proposed scope, technical requirements, and delivery model. Interested suppliers are invited to review the draft specification and provide comments or suggestions. Engagement will be conducted via written responses submitted through the YORtender (Mercell) portal. A virtual briefing session may be arranged if sufficient interest is expressed. Please submit your feedback by the deadline stated. This is not a call for competition and does not commit the Council to any procurement activity.

---

## **Submission**

### **Publication date of tender notice (estimated)**

12 January 2026

---

## **Contracting authority**

## **The North Yorkshire Council**

- Public Procurement Organisation Number: PNXY-8263-XCNL

County Hall, Racecourse Lane,

Northallerton

DL7 8AD

United Kingdom

Contact name: Gabriela Walowski

Telephone: +44 1609533450

Email: [gabriela.walowski@northyorks.gov.uk](mailto:gabriela.walowski@northyorks.gov.uk)

Website: <https://www.northyorks.gov.uk>

Region: UKE22 - North Yorkshire CC

Organisation type: Public authority - central government