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Tender

CHIC Merchants Framework 2026-34

Communities and Housing Investment Consortium Limited [CHIC]
Efficiency North

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Reference

REQ261

Description

CHIC, acting on behalf of its Members (and others in other Consortia or as individuals who become CHIC Members over time) is procuring a Framework for supply, delivery of building materials which may include but not limited to those used for: plumbing and heating, retrofitting, painting and decorating, ironmongery, timber, flooring, glazing, roofing general building, retrofitting, electrical products, painting and decorating, including distribution, with the options to provide managed stores, van stock and tools & plant hire.

Commercial tool

Establishes a framework

Total value (estimated)

- £1,944,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 May 2026 to 30 April 2034
- 8 years

Main procurement category

Goods

Contract locations

- UK - United Kingdom

Not the same for all lots

CPV classifications are shown in Lot sections, because they are not the same for all lots.

Lot 1. Plumbing

Description

Suppliers who, can provide buyers with trade specific plumbing, heating and associated materials via:

- a. Existing branches (or newly created branches) which are open to other trade users and the public generally; or
- b. Through a fully delivered service.
- c. An over the counter and deliveries service

Lot value (estimated)

- £166,800,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44400000 - Miscellaneous fabricated products and related items

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Electrical

Description

Suppliers who, can provide buyers with trade specific electrical, heating and associated materials via:

- a. Existing branches (or newly created branches) which are open to other trade users and the public generally; or
- b. Through a fully delivered service.
- c. An over the counter and deliveries service

Lot value (estimated)

- £152,400,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44322000 - Cable accessories
- 44141000 - Conduit
- 31000000 - Electrical machinery, apparatus, equipment and consumables; lighting

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 3. General Building (Optional Plumbing and Electrical)

Description

Suppliers who, can provide buyers with general trade materials via:

- a. Existing branches (or newly created branches) which are open to other trade users and the public generally; or
- b. Through a fully delivered service.
- c. An over the counter and deliveries service

Lot value (estimated)

- £186,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44100000 - Construction materials and associated items

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Managed Stores (Optional Plumbing and Electrical)

Description

Suppliers who, for individual buyers, establish and run a bespoke managed store service in a building owned or sourced by the buyer or in a building owned or sourced by the supplier. In addition, if appropriate and available, the bespoke managed store service could be supplemented by utilising the supplier's existing branches which are open to other trade users and the public generally.

Lot value (estimated)

- £12,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44100000 - Construction materials and associated items

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Merchant Consortia Managed Store

Description

Suppliers who, for individual buyers, establish and run a bespoke managed store service in a building owned or sourced by the buyer or in a building owned or sourced by the suppliers. Two or more suppliers working individually to provide the buyers material requirements in one dedicated store.

Lot value (estimated)

- £153,600,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44100000 - Construction materials and associated items

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 6. Painting & Decorating

Description

Suppliers who, can provide buyers with trade specific painting and decorating and associated materials via:

- a) Existing branches (or newly created branches) which are open to other trade users and the public generally; or
- b) Delivered service when required.
- c) An over the counter and deliveries services

Lot value (estimated)

- £72,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44810000 - Paints

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are

the same for all lots.

Lot 7. Specialist Materials

Description

Suppliers who, can provide buyers with Specialist and associated materials via:

- a) Existing branches (or newly created branches) which are open to other trade users and the public generally; or
- b) Delivered service, when required.
- c) An over the counter and deliveries services

Lot value (estimated)

- £158,400,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44000000 - Construction structures and materials; auxiliary products to construction (except electric apparatus)

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 8. Tools

Description

Suppliers who, can provide buyers with trade specific Tools and associated products via:

Existing branches (or newly created branches) which are open to other trade users and the public generally; or

An over the counter and deliveries services

Lot value (estimated)

- £12,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 42600000 - Machine tools

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 9. Hire

Description

Suppliers who, can provide buyers with hire goods and associated products via:

a) Existing branches (or newly created branches) which are open to other trade users and the public generally; or

b) Through a fully delivered service.

c) An over the counter and deliveries services

Lot value (estimated)

- £30,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44000000 - Construction structures and materials; auxiliary products to construction (except electric apparatus)

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 10. Waste Management

Description

Suppliers who, can provide the buyers, with a complete waste management service. Provide the buyers with monthly waste usage information via a dashboard.

Lot value (estimated)

- £12,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 44000000 - Construction structures and materials; auxiliary products to construction (except electric apparatus)

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 11. Retro Fit Materials

Description

Utilising suppliers existing branches (or newly created branches) which are open to other trade users and the public generally. Suppliers who, can provide buyers, with a broad range of retrofit materials. Delivered to specific locations where required.

Lot value (estimated)

- £984,000,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 09300000 - Electricity, heating, solar and nuclear energy

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 12. Van Stock Software

Description

Suppliers who, can provide the buyers, with a van stock materials ordering system, capable of integration with the buyers and suppliers IT platforms. Have the ability to integrate with the buyers multiple suppliers.

Lot value (estimated)

- £4,800,000 including VAT

Framework lot values may be shared with other lots

CPV classifications

- 48812000 - Financial information systems
- 48217200 - Minicomputer transaction processing software package
- 48110000 - Point of sale (POS) software package

Same for all lots

Contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

4%

Justification for framework term over 4 years

The justification for an 8-year Framework Agreement term is that for the supply of materials to be effective and efficient, in most cases the Authorised User (and its contractor) and merchant will need integrated information technology systems, with connections to individual operatives and at a more strategic level training and other requirements and facilities. As it takes significant time and resource (including financial expenditure by way of capital (and revenue) investment) for both the Authorised User and merchant to implement effectively integrated systems and to develop comprehensive materials supply catalogues which meet the optimum needs of the member (contractor), the return on the investment to achieve this cannot be recovered in a short term framework and call off contract. CHIC is therefore procuring frameworks that will operate for 8 years from the award date.

Framework operation description

Frameworks for all lots will be expected to offer call off contracts for Suppliers to provide comprehensive materials, merchant and associated services to Authorised Users as defined in the Framework Agreement, which deliver responsive repairs, void property maintenance, planned investment programmes, retrofit works, newbuild construction and compliance works through directly managed operational workforces (direct labour organisations /in-house contractors, which may be operational team(s) or subsidiary maintenance company) or through external contractors. These maintenance activities involve engineers with multiple and varied disciplines/trades, each of which needs to have a specific van stock and/or an agreed catalogue specific to the relevant work.

Supplier prices within the framework may be established in several ways:

Suppliers will submit core price lists, rates, product catalogues, as part of the framework tender. These form the baseline prices available for direct award and desktop evaluation.

Due to market fluctuations, CHIC will work with suppliers on a quarterly basis to ensure pricing is current, value for money and reasonable reflects market conditions.

For project-specific or high-value requirements, members may seek refreshed pricing through a mini-competition. This enables suppliers to tailor prices to scope, volume, delivery timescales and specific technical requirements.

Indexation (e.g., CPI, material indices) is not routinely accepted and should be supported by evidence from manufacturers, or annual review as defined in the framework terms.

Where relevant, suppliers provide an agreed catalogue or schedule of rates that covers commonly purchased items. Members may draw directly from these catalogues for predictable, repeat orders.

Overall, pricing under the framework aims to provide transparency, value for money, and a compliant audit trail for members.

Member mini competitions will assess both quality and price, each of which will have a weighting applied. The weighting given to quality and pricing will be determined at point of mini competition with 100% overall marks available.

Mini competitions will be evaluated by a scoring team comprising representatives of the CHIC member as well as CHIC and evaluated in accordance with the weighted percentages as stated in the mini competition submission Instructions.

Direct Award is evaluated via a business case, taking into consideration a range of varying elements and not simply price. CHIC will support the assessment and development of a compliant business case.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

Communities & Housing Investment Consortium Limited (CHIC) is a centralised procurement authority (CPA) and information in respect of CHIC and a schedule of current CHIC Members can be found on the CHIC website:www.chicltd.co.uk and a list of current members is also found in the draft Framework Agreement. CHIC is procuring the

Framework Agreements on behalf of all Authorised Users as described in the Framework Agreement

Participation

Legal and financial capacity conditions of participation

Lot 1. Plumbing

Lot 2. Electrical

Lot 3. General Building (Optional Plumbing and Electrical)

Lot 4. Managed Stores (Optional Plumbing and Electrical)

Lot 5. Merchant Consortia Managed Store

Lot 6. Painting & Decorating

Lot 7. Specialist Materials

Lot 8. Tools

Lot 9. Hire

Lot 10. Waste Management

Lot 11. Retro Fit Materials

Lot 12. Van Stock Software

Refer to Procurement Documentation

Technical ability conditions of participation

Lot 1. Plumbing

Lot 2. Electrical

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Lot 4. Managed Stores (Optional Plumbing and Electrical)

Lot 5. Merchant Consortia Managed Store

Lot 6. Painting & Decorating

Lot 7. Specialist Materials

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Lot 12. Van Stock Software

Refer to Procurement Documentation

Particular suitability

Lot 1. Plumbing

Lot 2. Electrical

Lot 3. General Building (Optional Plumbing and Electrical)

Lot 4. Managed Stores (Optional Plumbing and Electrical)

Lot 5. Merchant Consortia Managed Store

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Lot 10. Waste Management

Lot 11. Retro Fit Materials

Lot 12. Van Stock Software

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Enquiry deadline

27 January 2026, 3:00pm

Tender submission deadline

3 February 2026, 3:00pm

Submission address and any special instructions

<https://app.panacea-software.com/chic/eRFX-Suppliers/Open.aspx?requirementId=3d246691-663a-4625-86a6-caa67399f347>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 April 2026

Award criteria

Name	Type	Weighting
Quality Statements	Quality	60%
Price	Price	40%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authorities

Communities and Housing Investment Consortium Limited [CHIC]

- Companies House: 07266506

84 Spencer Street

Birmingham

B18 6DS

United Kingdom

Telephone: +44 121 759 9990

Email: tenders@chicltd.co.uk

Website: <https://www.chicltd.co.uk/>

Region: UKG31 - Birmingham

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Efficiency North

- Public Procurement Organisation Number: PNVB-9265-PNNN

Collaboration Works, 2 Carbrook St, Carbrook

Sheffield

S9 2JE

United Kingdom

Email: info@efficiencynorth.org

Website: <https://www.efficiencynorth.org>

Region: UKE32 - Sheffield

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)

Contact organisation

Contact Communities and Housing Investment Consortium Limited [CHIC] for any enquiries.