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Award

## **(MAINTENANCE OF) SUPPORT OF CELLMA SYSTEMS**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079555

Procurement identifier (OCID): ocds-h6vhtk-05e811 ([view related notices](#))

Published 4 December 2025, 8:37am

### **Scope**

### **Reference**

PS4325/26

### **Description**

This is a renewal of the maintenance and support contract for the Cellma Systems with Riomed Ltd, located at Neath Port Talbot Hospital within Swansea Bay University Health Board. The contract covers the Rheumatology, CMATS, and Chronic Pain Clinic departments and provides an exclusive Cellma Corporate Package Annual Maintenance cover for a 12 Month period for Rheumatology and five years for CMATS and Chronic Pain. The Cellma system is an essential clinical management platform that supports the efficient operation of these services by ensuring the secure, accurate, and continuous management of patient data and care pathways. This contract ensures access to comprehensive system maintenance, software updates, technical support, and ongoing optimisation from the original system provider, Riomed Ltd, to maintain service reliability and minimise disruption to patient care.

## **Contract 1. (MAINTENANCE OF) SUPPORT OF CELLMA SYSTEMS**

### **Supplier**

- Riomed Ltd

### **Contract value**

- £238,171 excluding VAT
- £285,805 including VAT

Below the relevant threshold

### **Award decision date**

3 December 2025

### **Earliest date the contract will be signed**

15 December 2025

### **Contract dates (estimated)**

- 1 March 2026 to 28 February 2031
- 5 years

## **Main procurement category**

Services

## **CPV classifications**

- 50000000 - Repair and maintenance services

## **Contract locations**

- UKL18 - Swansea

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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## **Supplier**

### **Riomed Ltd**

- Public Procurement Organisation Number: PCYV-6485-VZBW

18 East Links Tollgate Eastleigh

Hampshire

SO53 3TG

United Kingdom

Email: [ekta.chandwani@riomed.com](mailto:ekta.chandwani@riomed.com)

Region: UKJ35 - South Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. (MAINTENANCE OF) SUPPORT OF CELLMA SYSTEMS

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## Contracting authority

**NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)**

- Public Procurement Organisation Number: PTNV-7472-GRTW

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Mohammad Jaura

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Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### NHS Wales Shared Services Partnership

Summary of their role in this procurement: Undertaking the procurement process.

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Contact name: Mohammad Jaura

Telephone: +442921501389

Email: [mohammad.jaura@wales.nhs.uk](mailto:mohammad.jaura@wales.nhs.uk)

Region: UKL15 - Central Valleys

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## **Contact organisation**

Contact NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust) for any enquiries.