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Award

(MAINTENANCE OF) SUPPORT OF CELLMA SYSTEMS

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079555

Procurement identifier (OCID): ocds-h6vhtk-05e811 ([view related notices](#))

Published 4 December 2025, 8:37am

Scope

Reference

PS4325/26

Description

This is a renewal of the maintenance and support contract for the Cellma Systems with Riomed Ltd, located at Neath Port Talbot Hospital within Swansea Bay University Health Board. The contract covers the Rheumatology, CMATS, and Chronic Pain Clinic departments and provides an exclusive Cellma Corporate Package Annual Maintenance cover for a 12 Month period for Rheumatology and five years for CMATS and Chronic Pain. The Cellma system is an essential clinical management platform that supports the efficient operation of these services by ensuring the secure, accurate, and continuous management of patient data and care pathways. This contract ensures access to comprehensive system maintenance, software updates, technical support, and ongoing optimisation from the original system provider, Riomed Ltd, to maintain service reliability and minimise disruption to patient care.

Contract 1. (MAINTENANCE OF) SUPPORT OF CELLMA SYSTEMS

Supplier

- Riomed Ltd

Contract value

- £238,171 excluding VAT
- £285,805 including VAT

Below the relevant threshold

Award decision date

3 December 2025

Earliest date the contract will be signed

15 December 2025

Contract dates (estimated)

- 1 March 2026 to 28 February 2031
- 5 years

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

Contract locations

- UKL18 - Swansea

Procedure

Procedure type

Below threshold - without competition

Supplier

Riomed Ltd

- Public Procurement Organisation Number: PCYV-6485-VZBW

18 East Links Tollgate Eastleigh

Hampshire

SO53 3TG

United Kingdom

Email: ekta.chandwani@riomed.com

Region: UKJ35 - South Hampshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. (MAINTENANCE OF) SUPPORT OF CELLMA SYSTEMS

Contracting authority

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

- Public Procurement Organisation Number: PTNV-7472-GRTW

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Mohammad Jaura

Telephone: +442921501389

Email: mohammad.jaura@wales.nhs.uk

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

NHS Wales Shared Services Partnership

Summary of their role in this procurement: Undertaking the procurement process.

- NHS Organisation Data Service: RQF

4-5 Charnwood Court Heol Billingsley Parc Nantgarw

Cardiff

CF15 7QZ

United Kingdom

Contact name: Mohammad Jaura

Telephone: +442921501389

Email: mohammad.jaura@wales.nhs.uk

Region: UKL15 - Central Valleys

Contact organisation

Contact NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust) for any enquiries.