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Contract

Gcloud 13 Anima Online Consultation

NHS KENT AND MEDWAY INTEGRATED CARE BOARD

F20: Modification notice

Notice identifier: 2025/S 000-079517

Procurement identifier (OCID): ocds-h6vhtk-05ee42

Published 3 December 2025, 5:38pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS KENT AND MEDWAY INTEGRATED CARE BOARD

2nd floor Gail House Lower Stone Street

Maidstone

ME156NB

Email

laura.butt4@nhs.net

Country

United Kingdom

Region code

UKJ45 - Mid Kent

NHS Organisation Data Service

QKS

Internet address(es)

Main address

www.kentandmedway.icb.nhs.uk

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Gcloud 13 Anima Online Consultation

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)

Main site or place of performance

KENT AND MEDWAY PRACTICES

II.2.4) Description of the procurement at the time of conclusion of the contract:

gcloud 13 - Provision of Advanced Patient Triage functionality to NHS Kent and Medway ICB practices

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

Section IV. Procedure

IV.2) Administrative information

IV.2.1) Contract award notice concerning this contract

Notice number: [2025/S 000-079496](#)

Section V. Award of contract/concession

Contract No

2024-Anima-OC-KM.1

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

7 November 2024

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Continuum Health limited

london

Country

United Kingdom

NUTS code

- UKI - London

Companies House

12205370

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £498,501.12

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Kent and Medway Integrated Care Board

Ashford

Country

United Kingdom

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UKJ4 - Kent

Main site or place of performance

kent and medway practices

VII.1.4) Description of the procurement:

gcloud 13 framework procurement process

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession

Duration in months

48

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£997,002.24

VII.1.7) Name and address of the contractor/concessionaire

Continuum Health Limited

london

Country

United Kingdom

NUTS code

- UKJ4 - Kent

Companies House

12205370

The contractor/concessionaire is an SME

Yes

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

modification - exercising extension option (including extension value)

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

n/a extension option being exercised within contract

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £498,501.12

Total contract value after the modifications

Value excluding VAT: £997,002.24