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Tender

Information Advice and Guidance (IAG) Service on the Isle of Wight

Isle of Wight Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079468

Procurement identifier (OCID): ocds-h6vhtk-05a9b6 ([view related notices](#))

Published 3 December 2025, 4:10pm

Scope

Reference

DN799218

Description

The Authority invites response to this Invitation to Tender (ITT) from suitably qualified suppliers (“Suppliers”) for the delivery of an Information, Advice and Guidance (IAG) Service on the Isle of Wight.

The Authority and its partners are committed to providing a universal, high quality, consistent and integrated Information Advice and Guidance (IAG) service that supports the Islands Poverty Reduction Strategy 2024-2029 aims and objectives. This service will play an important role in promoting wellbeing, improving wellbeing and protecting wellbeing, aligned to the poverty reduction strategy in providing coordinated and community approaches to tackle this. Good information (which is current, relevant and accurate) is essential for all adults and their relatives who need or may need support to protect their wellbeing and to live independently. Good information should help people to make informed choices, enable them to take control and help individuals, families, and

carers to maintain their abilities, skills, independence and community resilience well into the future. This service is designed to be outcome focused, to encourage suppliers to develop flexible and innovative approaches to delivery of the IAG service to the local community across the Isle of Wight.

The overall annual budget for this Tender is up to the value of £186k (exc. VAT).

For full details of the specification requirements can be found in the Specification Document.

The contract period is from 1st March 2026 until 28th February 2029 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

Total value (estimated)

- £930,000 excluding VAT
- £1,116,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2031
- 5 years

Description of possible extension:

The contract period is from 1st March 2026 until 28th February 2029 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

Main procurement category

Services

CPV classifications

- 85100000 - Health services
- 85300000 - Social work and related services

Contract locations

- UKJ34 - Isle of Wight

Participation

Legal and financial capacity conditions of participation

Financial, Health and Safety, and Insurance

Submission

Enquiry deadline

19 December 2025, 12:00pm

Tender submission deadline

6 January 2026, 2:00pm

Submission address and any special instructions

Please use www.procontract.due-north.com reference DN799218

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

30 January 2026

Award criteria

Name	Type	Weighting
Quality	Quality	80.00%
Price	Price	20.00%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

Isle of Wight Council

- Public Procurement Organisation Number: PGYX-7387-YJXG

County Hall

Newport

PO30 1UD

United Kingdom

Contact name: Mr James Burnett

Telephone: +44 1983821000

Email: james.burnett@iow.gov.uk

Website: <http://www.iow.gov.uk>

Region: UKJ34 - Isle of Wight

Organisation type: Public authority - sub-central government