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Contract

Aptitude Assure Support Model

UK Export Finance

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079451

Procurement identifier (OCID): ocds-h6vhtk-05dd7b ([view related notices](#))

Published 3 December 2025, 3:44pm

Scope

Reference

UKEF1498

Description

A support contract is required to ensure the smooth-running and seamless launch of Ops Ledger from the go-live date of December 1st, 2025 - previously procured Aptitude Software License is integral to the launch of Ops Ledger. This will be delivered by the supplier in the form of Managed Services.

Contract 1

Supplier

- APTITUDE SOFTWARE LIMITED

Contract value

- £639,000 excluding VAT
- £766,800 including VAT

Above the relevant threshold

Date signed

27 November 2025

Contract dates

- 1 December 2025 to 30 November 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Key performance indicators

Name

Target Response Time

Incident Status Updates

Target Resolution Time

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Additional or repeat goods, services or works - extension or partial replacement

This is based on a continuity of services. Supplier has provided Software which is integral to the requirement being delivered. Supplier owns the IPR to the software.

Supplier

APTITUDE SOFTWARE LIMITED

- Companies House: 03475849
- Public Procurement Organisation Number: PZJR-1283-NCXD

8th Floor, 138 Cheapside

London

EC2V 6BJ

United Kingdom

Email: henry.cater@aptitudesoftware.com

Website: <https://www.aptitudesoftware.com/>

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

UK Export Finance

- Public Procurement Organisation Number: PWRW-3185-DZTP

1 Horse Guards Rd,

London

SW1A 2HQ

United Kingdom

Email: commercial@ukexportfinance.gov.uk

Region: UKI32 - Westminster

Organisation type: Public authority - central government