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Planning

## Provision of Domestic Abuse Support Services

Derbyshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079449

Procurement identifier (OCID): ocds-h6vhtk-05108b ([view related notices](#))

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### Scope

### Reference

CPH137

### Description

Derbyshire County Council (DCC) intends to commission domestic abuse support services including a helpline, IDVA's (Independent Domestic Violence Advisors) and community / accommodation support for victims and survivors of all genders across assessed levels of risk (standard, medium and high). It is anticipated that tenders for this service would be sought in July 2026, to enable a new contract to begin on 01 April 2027.

DCC is keen to ensure services deliver a local, community-based offer which is accessible to all and builds strong links with local people and partners. As such, we are keen to hear potential providers, stakeholder's and partners views on the potential commissioning options outlined in the attached documents. It is anticipated that an in-person market engagement event will be held in April 2026.

DCC will be open to bids from consortia with a lead provider or sole providers who can

demonstrate how they would deliver the contract across the county footprint (excluding Derby City).

The contract length currently under consideration will be for an initial 3 years from April 2027, with the option to extend for further 3 periods of twelve months (+1+1+1). The funding for the model is allocated in the region of £3.1m to £3.8m per annum, with a potential financial envelope of £18.6m to £22.8m, if the extension option is taken. This will be finalised ahead of any procurement depending on additional budget secured from partners.

### **Total value (estimated)**

- £18,000,000 excluding VAT
- £21,600,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 April 2027 to 31 March 2030
- Possible extension to 31 March 2033
- 6 years

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

## Contract locations

- UKF1 - Derbyshire and Nottinghamshire

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## Engagement

### Engagement deadline

19 December 2025

### Engagement process description

The Soft Market information can be accessed via the following link: <https://procontract.due-north.com/Advertiser?advertiserId=c9f93a55-d0ce-f011-813a-005056b64545&fromProjectDashboard=True>

PLEASE NOTE: THERE IS NO REQUIREMENT TO EXPRESS AN INTEREST

The Council is seeking to engage with partners and organisations to gather information and explore potential solutions for delivering safe and effective domestic abuse support in Derbyshire (excluding Derby city). This engagement is being undertaken to explore ideas and seek information through responses from stakeholders to:

- Ensure any future services are well designed, effective and safe, delivering value for money and achieving desired outcomes.
- Explore options for service model delivery.
- Consider the advantages and disadvantages of three commissioning options.
- Make the best use of the combined domestic abuse support budget to best meet the needs of victims and survivors.

It is anticipated that an in-person market engagement event will be held in April 2026 to share the results of this survey and confirm next steps.

Information provided through this engagement will enable Derbyshire County Council to:

- Better understand the solutions, models and services to inform service design and specification development.
- Explore different delivery options and tender approaches.
- Determine the most effective way to deliver services to meet the needs of Derbyshire residents affected by domestic abuse.

Please read the information provided in the attachments and if you feel your organisation can contribute to the exercise please:

Complete the online questionnaire which can be accessed via the link in the attached document or here: <https://forms.office.com/e/WG99KDjzqr>

The deadline for completion and submission of the questionnaire is 5pm on Friday 19 December 2025.

THE SOFT MARKET INFORMATION IS ON THE PUBLIC ATTACHMENT

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## Procedure

### Special regime

Concession

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## Contracting authority

### Derbyshire County Council

- Public Procurement Organisation Number: PWZQ-2162-JJQL

County Hall

Matlock

DE4 3AG

United Kingdom

Contact name: Caroline May

Telephone: 01629 536805

Email: [Countyprocurementcompliance.team@derbyshire.gov.uk](mailto:Countyprocurementcompliance.team@derbyshire.gov.uk)

Website: <https://www.derbyshire.gov.uk/home.aspx>

Region: UKF13 - South and West Derbyshire

Organisation type: Public authority - sub-central government