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Tender

Cash Handling and Cash in Transit Services

TRANSPORT UK EAST MIDLANDS LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079447

Procurement identifier (OCID): ocds-h6vhtk-05ee27

Published 3 December 2025, 3:37pm

Scope

Reference

EMR/CW06/Cash Handling and Cash in Transit Services

Description

Services Required

This contract is made up of a variety of services which are dependent on the size, scale and staffing levels of each station. Services included as part of the contract include, collection and banking of cash/cheque bags, delivery of change, collection of waste tickets, ticket vending machine replenishment, basic troubleshooting of ticket machines, delivery of cash and documents and management services associated with day-to-day operations.

Ticket Office Services

- Collection of cash/Cheque bags
- Secure transit and banking of collected cash and cheques.

- Collection of document bags 'Secure Packages' from ticket offices
- Delivery of change such as smaller notes and coins.
- Collection and movement of waste tickets for central disposal.
- Daily reporting

Ticket Vending Machine (TVM) Services

- Collection of cash from Scheidt & Bachmann TVM's
- Secure transit and banking of collected cash.
- Topping up of change in TVMs
- Fingertip Maintenance to troubleshoot basic technical and operational issues at machines e.g. basic resets, removals of coin and ticket jams, reporting of issues to a central help desk.
- Replenishment of train ticket stock
- Daily reporting

Car Park Machines

- Collection of cash from Flowbird Parking Machines
- Secure transit and banking of collected cash.
- Fingertip Maintenance to troubleshoot basic technical and operational issues at machines and reporting of issues to a central helpdesk.
- Replenishment of ticket stock
- Daily reporting

Camax Smart Kiosks

- Fingertip Maintenance to troubleshoot basic technical and operational issues at machines and reporting of issues to a central helpdesk.
- Replenishment of paper roll ticket stock

Total value (estimated)

- £600,000 excluding VAT
- £720,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 July 2026 to 30 June 2029
- Possible extension to 30 June 2032
- 6 years

Description of possible extension:

Can be extended for up to 3 years in 1 year increments

Main procurement category

Services

CPV classifications

- 79710000 - Security services

Submission

Submission type

Requests to participate

Deadline for requests to participate

21 January 2026, 11:59pm

Submission address and any special instructions

<https://eastmidlandsrailway.medius-s2c.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ViewOpportunityEvent.aspx?EventID=2219&Culture=en-GB>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 May 2026

Award criteria

Name	Type	Weighting
Technical Ability	Quality	70%
Commercial	Price	30%

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Special regime

Utilities

Competitive flexible procedure description

Expression of Interest Stage

Procurement Specific Questionnaire stage including

Confirmation of core supplier information, Associated persons

Conditions of Participation- EMR Specific Questions

Conditions of Participation- Project Specific Questions

Initiation to Tender

Negotiation stage (optional)

Presentation stage (Optional)

Contracting authority

TRANSPORT UK EAST MIDLANDS LIMITED

- Companies House: 09860485
- Public Procurement Organisation Number: PYJP-8287-BJGL

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London

EC4A 3AG

United Kingdom

Email: Procurement@eastmidlandsrailway.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Private utility