

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/079427-2025>

Tender

**ITT for the Procurement of Goods, Services and Works for the following: Domestic Lifting Equipment Installation
Domestic Lifting Equipment Monitoring Services
Domestic Lifting Equipment Refurbishment Domestic Lifting Equipment Servicing.**

Dacorum Borough Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-079427

Procurement identifier (OCID): ocds-h6vhtk-052458 ([view related notices](#))

Published 3 December 2025, 3:06pm

Scope

Reference

DBCDLSS0001

Description

ITT for the Procurement of Goods, Services and Works for the following: Domestic Lifting Equipment Installation, Domestic Lifting Equipment Monitoring Services ,Domestic Lifting Equipment, Refurbishment Domestic Lifting Equipment Servicing.

Contracting Authority: DACORUM BOROUGH COUNCIL of The Forum, Marlowes, Hemel Hempstead, Hertfordshire HP1 1DN (the "Client")

Contract Subject-Matter:

The Contracting Authority is looking to tender for the following services

Domestic Lifting Works, Services and Installation

This Procurement will include, but is not limited to, the Works, Goods and Services identified below.

1. Domestic Lifting Equipment Installation
2. Domestic Lifting Equipment Monitoring Services
3. Domestic Lifting Equipment Refurbishment
4. Domestic Lifting Equipment Servicing

Domestic Lifting Equipment

Stairlifts: Chairs that move along a rail fitted to a staircase, allowing users to go up and down stairs easily. They are available for both straight and curved staircases.

Through-Floor Lifts (Home Lifts): Small lifts that travel between floors through an opening in the ceiling/floor. They can often accommodate a wheelchair, providing seamless access between levels.

Hoists:

- **Mobile Hoists:** Portable wheeled devices used with slings to lift and transfer individuals from one place to another (e.g., bed to chair).
- **Ceiling Hoists:** Hoists that run on a track system mounted on the ceiling, providing extensive room coverage for transfers.
- **Bath Hoists:** Specifically designed to lift a person in and out of the bathtub.

Domestic Lifting Equipment Services

Installation: The installation process involves several steps, including initial planning and consultation, site assessment, lift type selection, and pre-installation preparations. Professionals assess the home's layout, structural limitations, and available space to ensure the lift's feasibility

Monitoring Services: Remote and online monitoring services use advanced sensors and data analytics to track the performance, health, and utilization of lifting equipment. These services provide real-time tracking, predictive maintenance, and instant data access for

proactive issue resolution and reduced downtime

Refurbishment: Refurbishing lifting devices involves assessing the condition of the equipment, making necessary repairs or replacements, and testing performance levels to ensure safety standards are met. This process can extend the lifespan of the equipment, increase efficiency, and save money in the long run

Servicing: Regular maintenance and servicing are crucial to keep lifting equipment safe and efficient. This includes checking all safety features, general operation, and the condition of all parts. Comprehensive servicing helps minimize breakdowns and maximize the lifespan of the equipment

Furthermore, it will include associated services such as new supply connections, general electrical work, and all other maintenance, replacement, and installation activities directly related to the Goods and Services.

Open Procedure,

Dynamic Market Membership: No

Selection Process:

1. Mandatory Documents and Certification:

- Legal and financial capacity documents.
- Certifications and declarations of compliance.

2. Procurement Specific Questionnaire (PSQ):

- Mandatory Questions: Legal, financial, and technical capacity.
- Discretionary Questions: Past performance, references, and other relevant criteria.
- Exclusion Criteria: Both Mandatory and Discretionary

3. Technical/Quality Questionnaire:

- Detailed questions assessing the supplier's technical ability and quality assurance measures.

4. Pricing Evaluation:

- Detailed breakdown of costs and pricing structure.

5. Overall Threshold: For the Suppliers that pass the PSQ, the combined weighted scores from the Technical/Quality Questionnaire and Pricing Evaluation will provide an overall score. The highest scoring supplier across the elements will be the successful bidder for the Lot.

Term of the Contract Including Extensions: 5 years initially with extensions of up to 5 years to 10 year maximum.

A single winning bidder based on the highest overall score across the combined Financial and Non-Financial elements.

Total value (estimated)

- £500,000 excluding VAT
- £600,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 3 March 2026 to 23 March 2031
- Possible extension to 23 March 2036
- 10 years, 21 days

Description of possible extension:

The Authority reserves the right to extend the agreement upto an additional 5 years

Main procurement category

Services

CPV classifications

- 45453100 - Refurbishment work
- 50750000 - Lift-maintenance services
- 51511000 - Installation services of lifting and handling equipment, except lifts and escalators
- 51511100 - Installation services of lifting equipment
- 71630000 - Technical inspection and testing services
- 71631000 - Technical inspection services

Contract locations

- UKH2 - Bedfordshire and Hertfordshire

Submission

Enquiry deadline

19 December 2025, 4:00pm

Tender submission deadline

9 January 2026, 4:00pm

Submission address and any special instructions

www.in-tendhost.co.uk/supplyhertfordshire.aspx/Home

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

3 March 2026

Recurring procurement

Publication date of next tender notice (estimated): 2 February 2035

Award criteria

Name	Type
Commercial	Quality

Weighting description

70% Quality

30% Commercial

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Documents

Associated tender documents

<http://www.in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

ITT Documents can be obtained at the web address supplied -
<https://www.supplyhertfordshire.uk>

Contracting authority

Dacorum Borough Council

- Public Procurement Organisation Number: PGGG-5373-XYZX

The Forum, Marlowes

Hemel Hempstead

HP1 1DN

United Kingdom

Contact name: Procurement Altair

Telephone: 02079340175

Email: procurementaltair@altairltd.co.uk

Website: <http://www.supplyhertfordshire.uk>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

Altair Consultancy and Advisory Services Ltd

Summary of their role in this procurement: Agent for the Contracting Authority

- Public Procurement Organisation Number: PYNQ-8391-HMXD

Tempus Wharf

London

SE16 4SA

United Kingdom

Contact name: Procurement Altair

Telephone: 07350398302

Email: procurementaltair@altairltd.co.uk

Website: <http://www.supplyhertfordshire.uk>

Region: UKI44 - Lewisham and Southwark

Contact organisation

Contact [Altair Consultancy and Advisory Services Ltd](#) for any enquiries.